Fake Cures: User-centric Modeling of Health Misinformation in Social Media

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cancer cure

They are all unproven treatments

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Problem Statement

- Social media use for health management is growing
 - 62% of internet users in U.S. use social networking sites for health related topics
- Accountability, quality and confidentiality issues
- Perfect medium for propagating possible medical misinformation
 - Serious threat to public health



Proposed Solution

"Fake cancer treatments" topic

- Method: user modeling
- Aim: determine characteristics of users propagating unverified "cures" of cancer on Twitter
- Benefits: allow public health officials to
 - Detect potential sources of misinformation
 - Monitor social media communications
 - Identify current limitations and improve them
 - Detect new misinformation before it causes harm





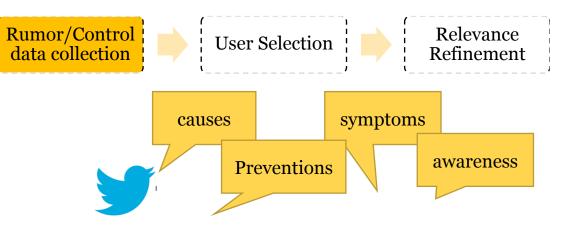


User Selection

Relevance Refinement



- 1. Control Group
 - General cancer topics

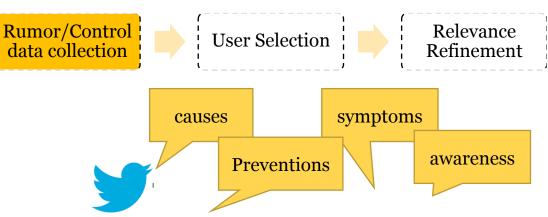




- 1. Control Group
 - General cancer topics
 - We use Paul and Dredze [1] dataset
 - 144 million tweets related to health topics
 - Dataset time period between 01 August 2011 28 February 2013
 - Cancer topic has 676,236 users who posted 969,259 tweets

[1] Michael J Paul and Mark Dredze. 2014. Discovering health topics in social media using topic models. *PloS one* 9,8 (2014), e103408.









Relevance Refinement

2. Rumor Group



Rumor/Control data collection

User Selection

Relevance Refinement

- 2. Rumor Group
 - 139 total unproven cancer treatments from 3 different sources
 - Validated by trained oncologist



VATER

WIKIPEDIA



User Selection



- 2. Rumor Group
 - 139 total unproven cancer treatments from 3 different sources
 - Validated by trained oncologist
 - Collect tweets about treatments:
 - Same time period as control group
 - Hand craft query & query expansion
 - 39,675 users with 215,109 tweets





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Rumor/Control data collection

User Selection

Relevance Refinement

Topic *	Expanded Query	Example Tweet
Soursop	(Soursop:OR:Graviola:OR:guyabano: OR:guanabana:OR:"Annona:muricat a":OR:"Annona:crassiflora":OR:"Gua nabanus:muricatus":OR:"Annona:bo nplandiana":OR:"Annona:cearensis": OR:"Annona:muricata"):AND:cancer	"[] University show that the soursop fruit kills cancer cells effectively, particularly prostate cancer cells, pancreas and lung."
Ginger	ginger:AND:cancer	"Can ginger help cure ovarian cancer ? Since 2007, the University of [] has been studying GINGER <url>"</url>
Antineoplaston	(antineoplaston:OR:burzynski):AND: cancer	"RT Dr. Burzynski He has the cure for cancer , the FDA want to shut him down <url>"</url>

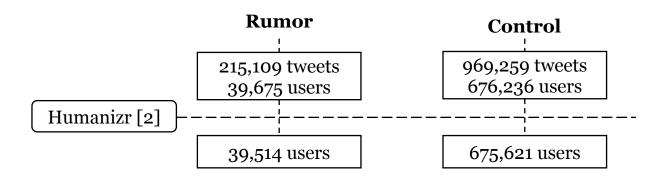
* The topics (along with the keyword queries) are available at <u>https://tinyurl.com/y78mkg6s</u>







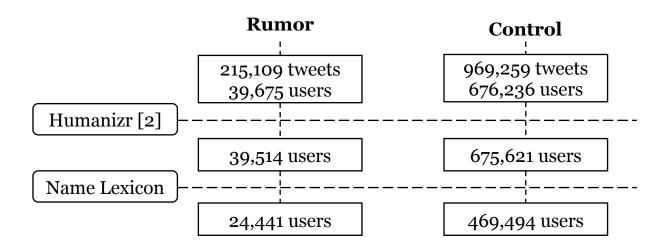




[2] James McCorriston, David Jurgens, and Derek Ruths. 2015. Organizations Are Users Too: Characterizing and Detecting the Presence of Organizations on Twitter. In ICWSM. 650–653.



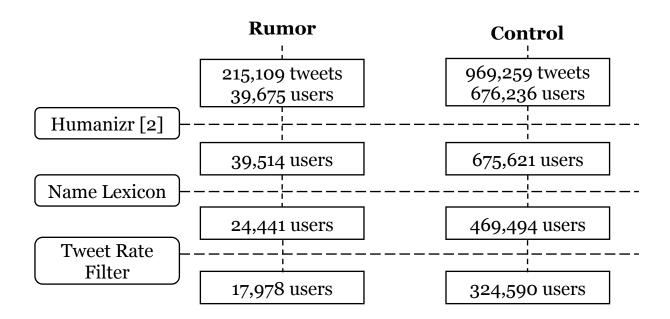




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User Selection



- We check whether every tweet is relevant to the topic of interest, we define users as follows:
 - Rumor group users who claim a cure is <u>helpful</u> for treating cancer and not users who talk about other topics such as <u>prevention</u> or <u>debunking</u>
 - Control group users who post at <u>least once about cancer</u> symptoms, awareness, prevention, cause or personal experience etc. but not about a <u>cancer cure</u>
 - To make our users follow these definitions, we use:
 - Crowdsourcing & Classification machine learning





User Selection



- 1. Crowdsourcing
 - a) Sample the tweets (4,000 tweets from rumor and control groups)
 - b) Label the sampled tweets:

<u>Rumor group</u> - whether the tweet is about:

- i. cancer treatment **helps** with treating cancer
- ii. cancer treatment **does not help** with treating cancer (debunks the claim)
- iii. cancer treatment **prevents** cancer
- iv. No potential cancer remedy

(Note: participants did not access the veracity of the tweets!)

- c) 184 CrowdFlower annotators contributed to the task
- d) A minimum of three labels collected per tweet

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<u>Control group</u> - whether the tweet is about:

- i. cancer, and has personal (or friend/family) experience
- ii. about cancer **treatment**
- **iii. other** cancer-related information (symptoms, awareness, prevention, causes, etc.)
- iv. No information about cancer



User Selection



- 2. Classification
- We train several classifiers on the labeled tweets using 1,2,3-grams as features
- We train the classifiers on the labeled tweets, which we then apply to the rest to characterize each user's behavior
- For every label in every group, we build a binary logistic regression classifier
 - Example: from the crowdsourcing task of rumor group: 2,564 were cancer cure tweets and 1,587 were not. We build the classifier and apply it to the rest of (non-labeled) rumor tweets which results in 12,685 tweets about cancer cure and 7,872 not
- 7,221 rumor user and 433,883 control users



- We observe the behavioral statistics of three different users:
 - Rumor group users
 - Control group personal experience users
 - Control group non-personal experience users
- The different groups are compared using:
 - Mann-Whitney U test (a non-parametric test that is more appropriate for highly skewed data for which normality cannot be assumed)
 - p-value level



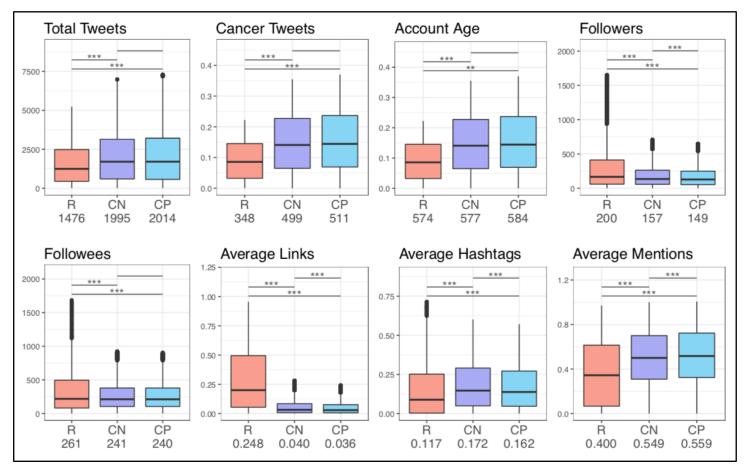


Figure 1: For each characteristic a box plot (excluding outliers outside 90th percentile) is shown with median values under the title. Differences in medians are tested using Mann-Whitney U test, for which p-values: p < 0.0001 ***, p < 0.001 **, p < 0.001 **.

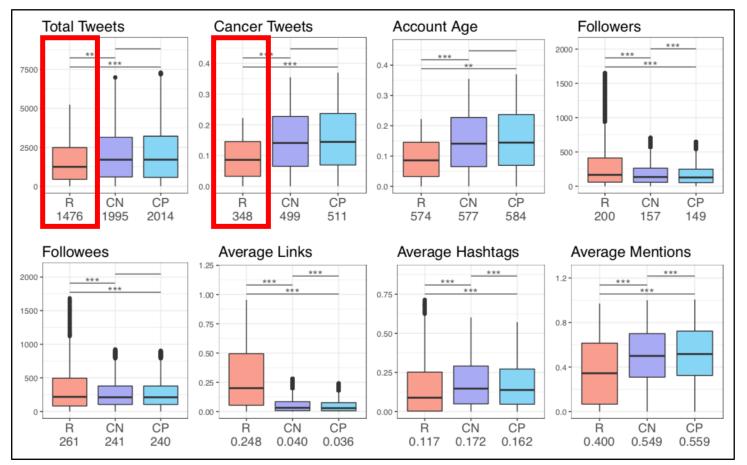


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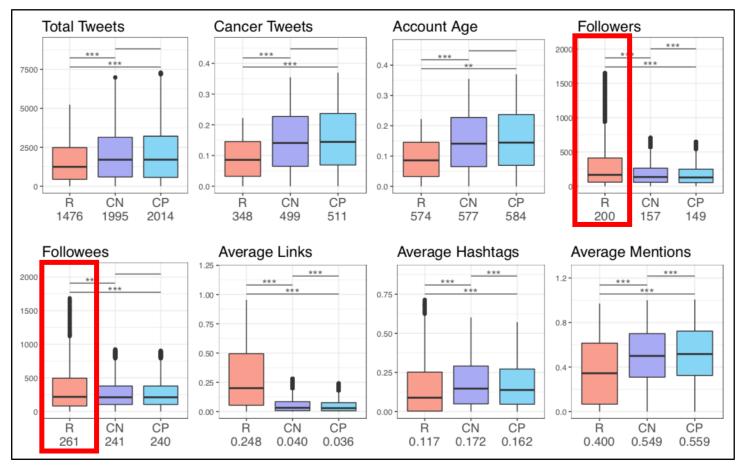


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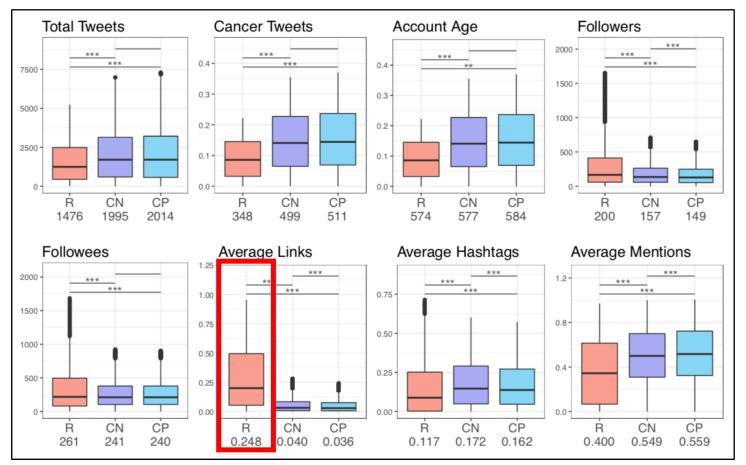


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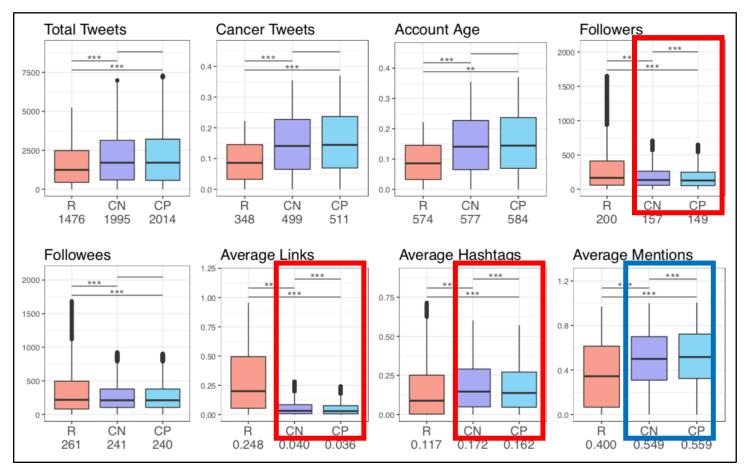
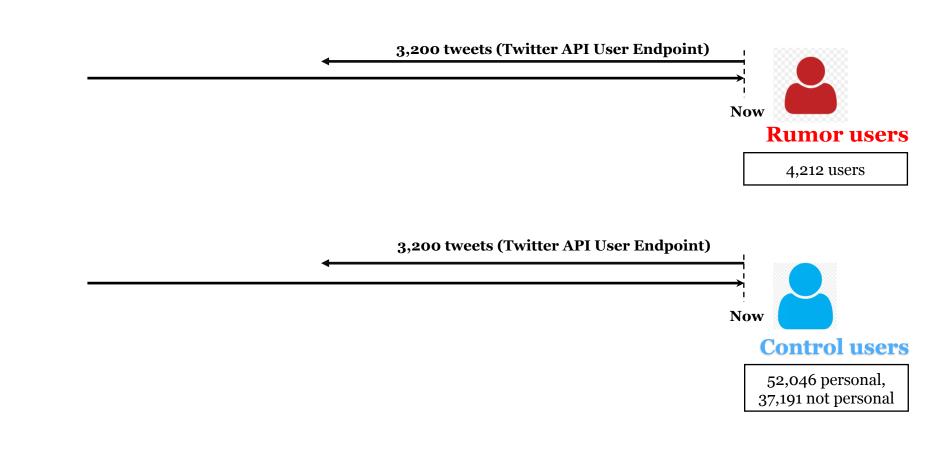


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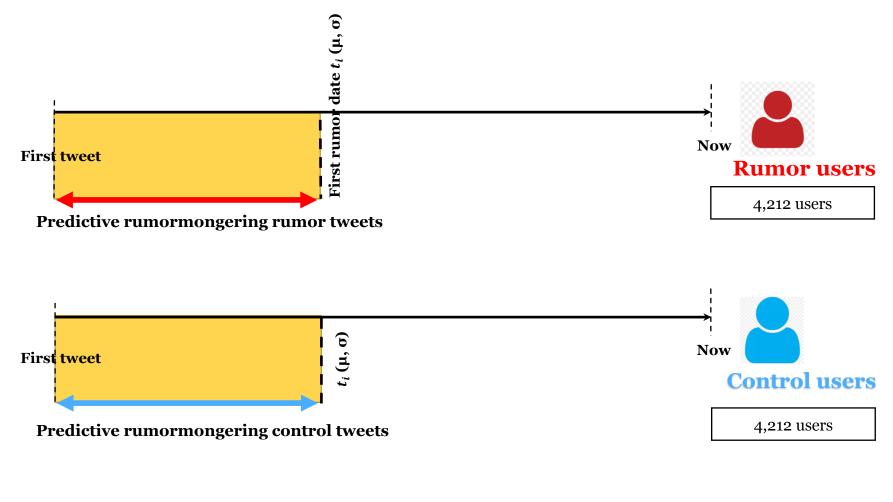


- We are interested in examining whether we can **predict** the "rumor spreading" behavior before users spread the rumors
- We look at all the tweets before a user posts a tweet about the rumor (not necessarily claims the rumor)
 - 1. We collect all tweets timeline of every user –>get more information about users online behavior/content
 - 2. We keep only tweets **before** the rumor tweet -> only behavior before posting a rumor tweet











- Based on our previous work, we use behavior and content features to access the credibility content in Twitter
 - <u>User features[3]</u>: encompass proxies of popularity (#followers, #followees), as well as productivity (# tweets up to date).
 - <u>Tweet features</u>_[3]: linguistic and semantical forms of the tweet averaged for every user (sentiment, characters, domains etc...)
 - <u>Entropy:</u> the intervals between posts to measure the predictability of retweeting patterns
 - <u>LIWC (Linguistic Inquiry and Word Count)</u>: psycholinguistic measures shown to express user mindset

[3] Amira Ghenai, Yelena Mejova, 2017, January. Catching Zika Fever: Application of Crowdsourcing and Machine Learning for Tracking Health Misinformation on Twitter. The Fifth IEEE International Conference on Healthcare Informatics (ICHI 2017), Park City, Utah.
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• We apply logistic regression with LASSO regularization



- We apply logistic regression with LASSO regularization
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- Instead of randomly sampling the control, we apply a matched experiment:
 - For each rumor user, select the control user with closest match of number of followers
- Results of the regression model with new matched samples shows McFadden R^2 is 0.906



Figure 2: Logistic regression with LASSO regularization model, predicting whether a user posts about a rumor, with forward feature selection. For each feature, coefficient (unstandardized), standard error, and accompanying p-value are shown. Significance levels: p < 0.0001***, p < 0.001***, p < 0.01**, p < 0.05.

variable	coefficient	std. error	p-value
(Intercept)	-6.160	1.405	***
Avg syllables per word	17.120	0.660	***
Is verified	-40.310	42310	
Percentage uppercase / lowercase	-0.201	0.018	***
Word count	1.491	0.131	***
SMOG readability score	-0.753	0.123	***
Percentage uppercase	0.191	0.019	***
Character count	-0.163	0.024	***
Number of cancer tweets	0.001	1.9E-04	***
LIWC48: ingest	1.839	0.722	*
Negative word count	-1.460	0.262	***
URL count	3.364	0.505	***
Is retweet	4.947	0.790	***
word2vec count	-0.634	0.165	***
LIWC55: focuspast	-1.636	0.567	**
LIWC37: tentat	2.531	0.859	**
Number of sentences	-0.610	0.205	**
LIWC32: male	-1.820	1.000	
Interval entropy	0.508	0.105	***
Account age	-0.001	2.7E-04	***
LIWC23: posemo	-0.490	0.384	
LIWC61: time	-1.431	0.378	***
LIWC13: adverb	1.758	0.536	**
LIWC20: number	2.936	1.317	*
Statuses count	7.1E-05	2.6E-05	**
LIWC42: hear	-4.742	1.799	**
Has 1st person pronoun	-1.504	0.662	*
LIWC62: work	1.591	0.665	*
LIWC40: percept	1.217	0.754	



Readability

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Cancer topic

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Figure 2: Logistic regression with	Percentage uppercase	0.191	0.019	***
	Character count	-0.163	0.024	***
LASSO regularization model, predicting	Number of cancer tweets	0.001	1.9E-04	*
	LIWC48: ingest	1.839	0.722	***
whether a user posts about a rumor,	Negative word count URL count	-1.460	0.262	***
with forward feature selection.	Is retweet	3.364 4.947	0.505 0.790	***
with for ward reature selection.	word2vec count	-0.634	0.165	***
For each feature, coefficient	LIWC55: focuspast	-1.636	0.103	**
(unstandardized), standard error, and	LIWC37: tentat	2.531	0.859	**
	Number of sentences	-0.610	0.205	
accompanying p-value are shown.	LIWC32: male	-1.820	1.000	
	Interval entropy	0.508	0.105	***
Significance levels: p < 0.0001 ***, p <	Account age	-0.001	2.7E-04	***
	LIWC23: posemo	-0.490	0.384	***
0.001 **, p < 0.01 *, p < 0.05 .	LIWC61: time	-1.431	0.378	**
	LIWC13: adverb	1.758	0.536	*
	LIWC20: number	2.936	1.317	**
	Statuses count	7.1E-05	2.6E-05	**
	LIWC42: hear	-4.742	1.799	*
	Has 1st person pronoun	-1.504	0.662	
	LIWC62: work	1.591	0.665	*



		variable	coefficient	std. error	p-value
		(Intercept)	-6.160	1.405	***
		Avg syllables per word	17.120	0.660	***
	m · · · 1	Is verified	-40.310	42310	
	Tentative lang	Percentage uppercase / lowercase	-0.201	0.018	***
		Word count	1.491	0.131	***
		SMOG readability score	-0.753	0.123	***
Figura 9. Logistic rogra	scion with	Percentage uppercase	0.191	0.019	***
Figure 2: Logistic regres	SSIOII WILLI	Character count	-0.163	0.024	***
LASSO regularization m	nodel predicting	Number of cancer tweets	0.001	1.9E-04	***
8	<i>i</i> 0	LIWC48: ingest	1.839	0.722	*
whether a user posts ab	out a rumor.	Negative word count	-1.460	0.262	***
-		URL count	3.364	0.505	***
with forward feature sel	lection.	Is retweet	4.947	0.790	***
For each feature, coeffic	word2vec count	-0.634	0.165	**	
,		LIWC55: focuspast	-1.636	0.567	**
(unstandardized), stand	lard error. and	LIWC37: tentat	2.531	0.859	**
	,	Number of sentences	-0.610	0.205	
accompanying p-value a	are shown.	LIWC32: male Interval entropy	-1.820 0.508	1.000	***
Significance levels n <	0 0001 *** n <	Account age	-0.001	0.105 2.7E-04	***
Significance levels: p <	· 1	LIWC23: posemo	-0.001	0.384	
0.001 **, p < 0.01 *, p <	0.05.	LIWC61: time	-0.490	0.378	***
, p , o.o. , p ,		LIWC13: adverb	1.758	0.576	**
		LIWC20: number	2.936	1.317	*
		Statuses count	7.1E-05	2.6E-05	**
	_	I IWC42: hoor	4 742	1 700	**
		Has 1st person pronoun	-1.504	0.662	*
	_	LIWC62: work	1.591	0.665	*
		LIWC40: percept	1.217	0.754	



Entropy

Figure 2: Logistic regression with LASSO regularization model, predicting whether a user posts about a rumor, with forward feature selection. For each feature, coefficient (unstandardized), standard error, and accompanying p-value are shown. Significance levels: p < 0.0001***, p < 0.001***, p < 0.01**, p < 0.05.

variable	coefficient	std. error	p-value
(Intercept)	-6.160	1.405	***
Avg syllables per word	17.120	0.660	***
Is verified	-40.310	42310	
Percentage uppercase / lowercase	-0.201	0.018	***
Word count	1.491	0.131	***
SMOG readability score	-0.753	0.123	***
Percentage uppercase	0.191	0.019	***
Character count	-0.163	0.024	***
Number of cancer tweets	0.001	1.9E-04	***
LIWC48: ingest	1.839	0.722	*
Negative word count	-1.460	0.262	***
URL count	3.364	0.505	***
Is retweet	4.947	0.790	***
word2vec count	-0.634	0.165	***
LIWC55: focuspast	-1.636	0.567	**
LIWC37: tentat	2.531	0.859	**
Number of sentences	-0.610	0.205	**
LIWC32: male	-1 820	1 000	
Interval entropy	0.508	0.105	***
Account age	-0.001	2./E-04	
LIWC23: posemo	-0.490	0.384	
LIWC61: time	-1.431	0.378	***
LIWC13: adverb	1.758	0.536	**
LIWC20: number	2.936	1.317	*
Statuses count	7.1E-05	2.6E-05	**
LIWC42: hear	-4.742	1.799	**
Has 1st person pronoun	-1.504	0.662	*
LIWC62: work	1.591	0.665	*
LIWC40: percept	1.217	0.754	



Control History					Rumor History				Rumor Misinformation		
love	1.95%	night	0.66%	good	1.01%	video	0.54%	cancer	1.43%	cells	0.50%
good	1.55%	life	0.63%	health	1.00%	food	0.54%	juice	0.81%	out	0.48%
day	1.34%	happy	0.60%	day	0.96%	back	0.50%	RT	0.77%	healthy	0.45%
time	1.22%	ill	0.59%	love	0.85%	free	0.46%	breast	0.73%	diabetes	0.44%
people	1.00%	hope	0.58%	time	0.78%	work	0.45%	risk	0.61%	prostate	0.44%
lol	0.99%	feel	0.55%	great	0.73%	diet	0.44%	help	0.58%	antioxidant	0.42%
today	0.96%	haha	0.51%	people	0.71%	healthy	0.40%	health	0.55%	pain	0.40%
back	0.94%	follow	0.51%	today	0.68%	post	0.38%	helps	0.54%	chronic	0.37%
great	0.73%	home	0.49%	news	0.62%	weight	0.38%	cure	0.54%	patients	0.37%
work	0.70%	man	0.47%	life	0.57%	blog	0.36%	treatment	0.53%	study	0.36%

Figure 3: Word frequency tables summarizing the top 20 most popular terms, excluding stopwords, in all historical tweets by control users (left), all historical tweets of rumor users (center), and only rumor tweets (right).



Control History					Rumor History				Rumor Misinformation			
love	1.95%	night	0.66%	good	1.01%	video	0.54%	cancer	1.43%	cells	0.50%	
good	1.55%	life	0.63%	health	00%	food	0.54%	juice	0.81%	out	0.48%	
day	1.34%	happy	0.60%	day	0.96%	back	0.50%	RT	0.77%	healthy	0.45%	
time	1.22%	ill	0.59%	love	0.85%	free	0.46%	breast	0.73%	diabetes	0.44%	
people	1.00%	hope	0.58%	time	0.78%	work	0.45%	risk	0.61%	prostate	0.44%	
lol	0.99%	feel	0.55%	great	0.73%	diet	0.44%	help	0.58%	antioxidant	0.42%	
today	0.96%	haha	0.51%	people	0.71%	healthy	0.40%	health	0.55%	pain	0.40%	
back	0.94%	follow	0.51%	today	0.68%	post	0.38%	helps	0.54%	chronic	0.37%	
great	0.73%	home	0.49%	news	0.62%	weight	0.38%	cure	0.54%	patients	0.37%	
work	0 70%	man	0 47%	life	0.57%	blog	0.36%	treatment	0.53%	study	0.36%	

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Control History					Rumor History			R	Rumor Misinformation			
love	1.95%	night	0.66%	good	1.01%	video	0.54%	cancer	1.43%	cells	0.50%	
good	1.55%	life	0.63%	health	1.00%	food	0.54%	juice	0.81%	out	0.48%	
day	1.34%	happy	0.60%	day	0.96%	back	0.50%	RT	0.77%	healthy	0.45%	
time	1.22%	ill	0.59%	love	0.85%	free	0.46%	breast	0.73%	diabetes	0.44%	
people	1.00%	hope	0.58%	time	0.78%	work	0.45%	risk	0.61%	prostate	0.44%	
lol	0.99%	feel	0.55%	great	0.73%	diet	0.44%	help	0.58%	antioxidant	0.42%	
today	0.96%	haha	0.51%	people	0.71%	healthy	0.40%	health	0.55%	pain	0.40%	
back	0.94%	follow	0.51%	today	0.68%	post	0.38%	helps	0.54%	chronic	0.37%	
great	0.73%	home	0.49%	news	0.62%	weight	0.38%	cure	0.54%	patients	0.37%	
work	0.70%	man	0.47%	life	0.57%	blog	0.36%	treatment	0.53%	study	0.36%	

Figure 3: Word frequency tables summarizing the top 20 most popular terms, excluding stopwords, in all historical tweets by control users (left), all historical tweets of rumor users (center), and only rumor tweets (right).



Discussion

- The model exemplifies a tool to monitor misinformation on large scale
 - Automatically detect users more likely to post questionable facts
 - Use *persuasive technologies* to change users' attitudes
 - Timely identification of new potential rumor topics
- Useful dataset to explore other research topics
 - Understand the emotional and mental state of susceptible users

