

Transforming Data into Knowledge

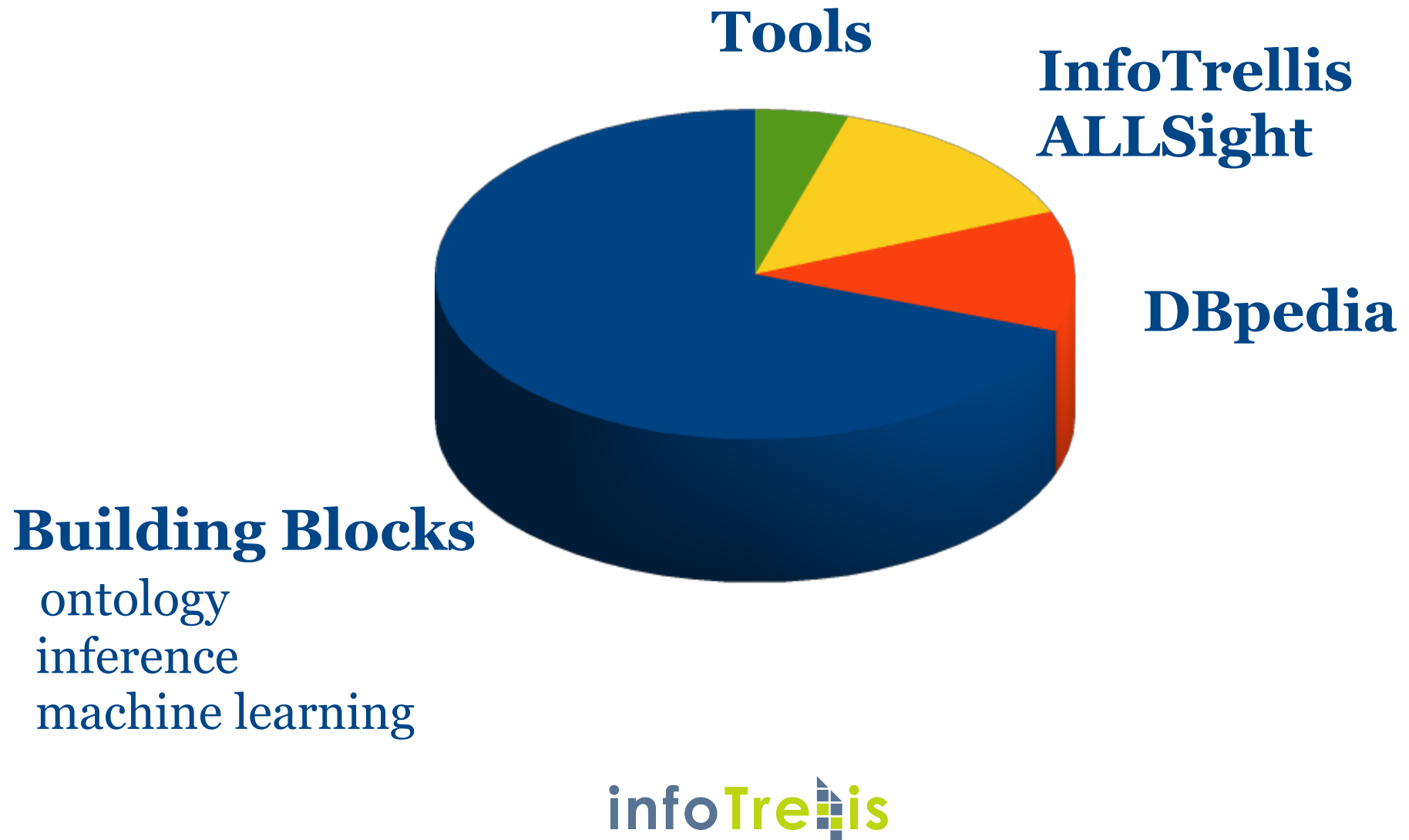
using
**Knowledge Engineering
&
Machine Learning**

Presented by:

Atif Khan

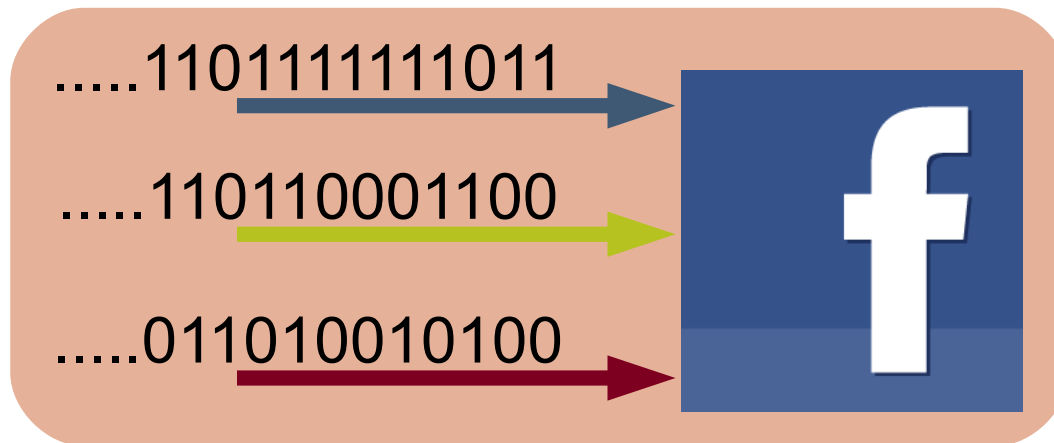
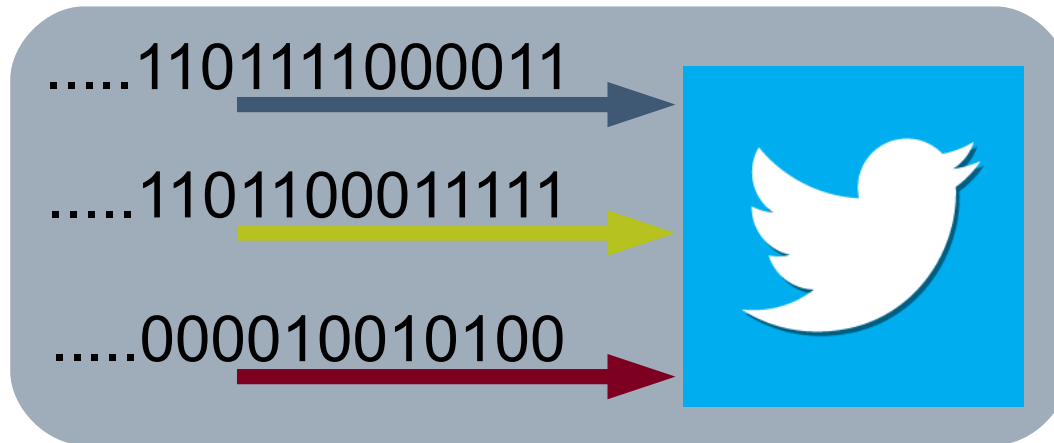
infoTre**is**

Scope



Motivation

Data Streams » Information?



Motivation

Information » Knowledge



Charles Smith @profcharles

Just finished registering for **KDD 2012** in **Beijing** <http://www.kdd.org/kdd2012/>

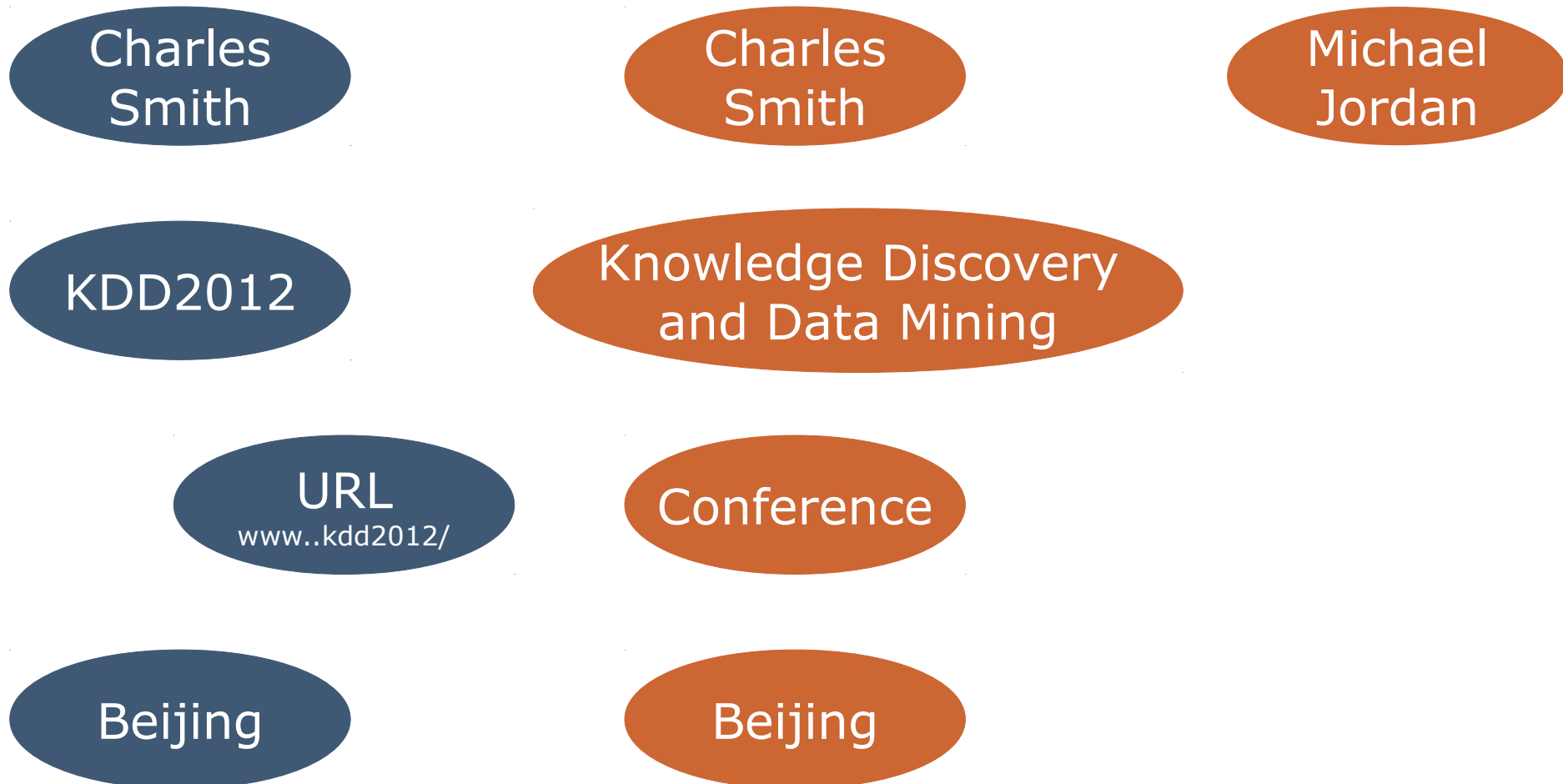


Charles Smith shared a link

I am off to **knowledge discovery and data mining conference** in **Beijing**.
Looking forward to **Michael Jordan's keynote address**

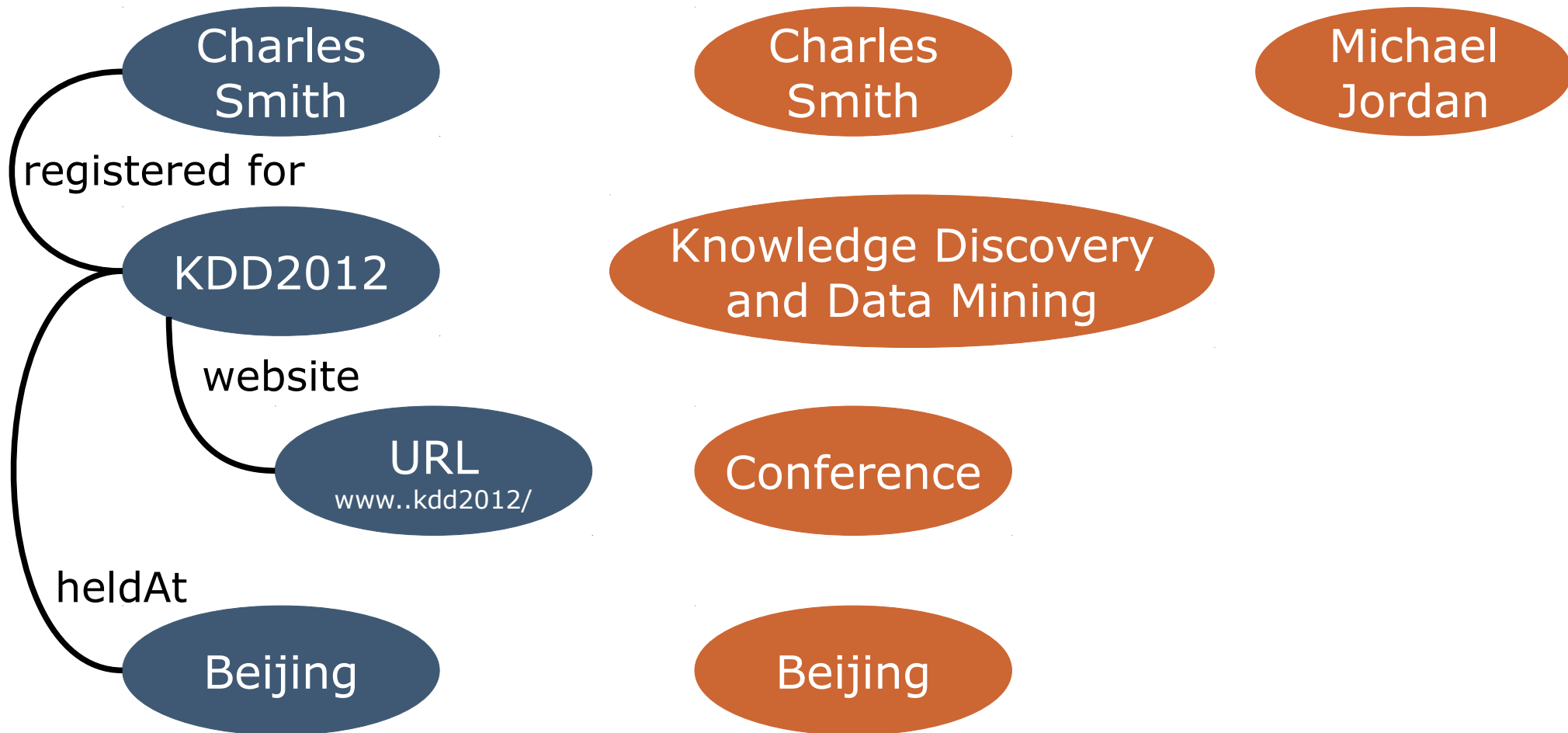
Motivation

Information » Knowledge



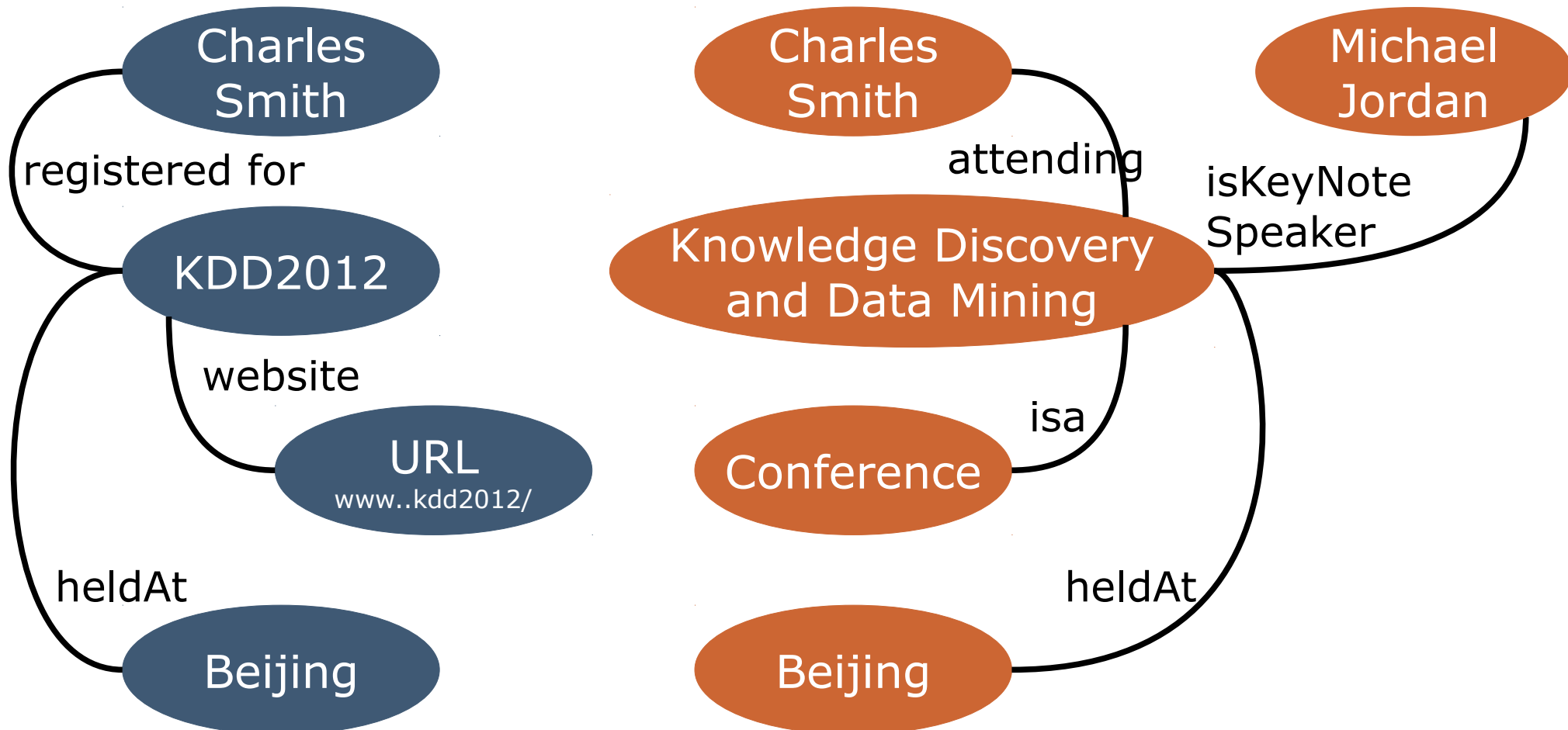
Motivation

Information » Knowledge



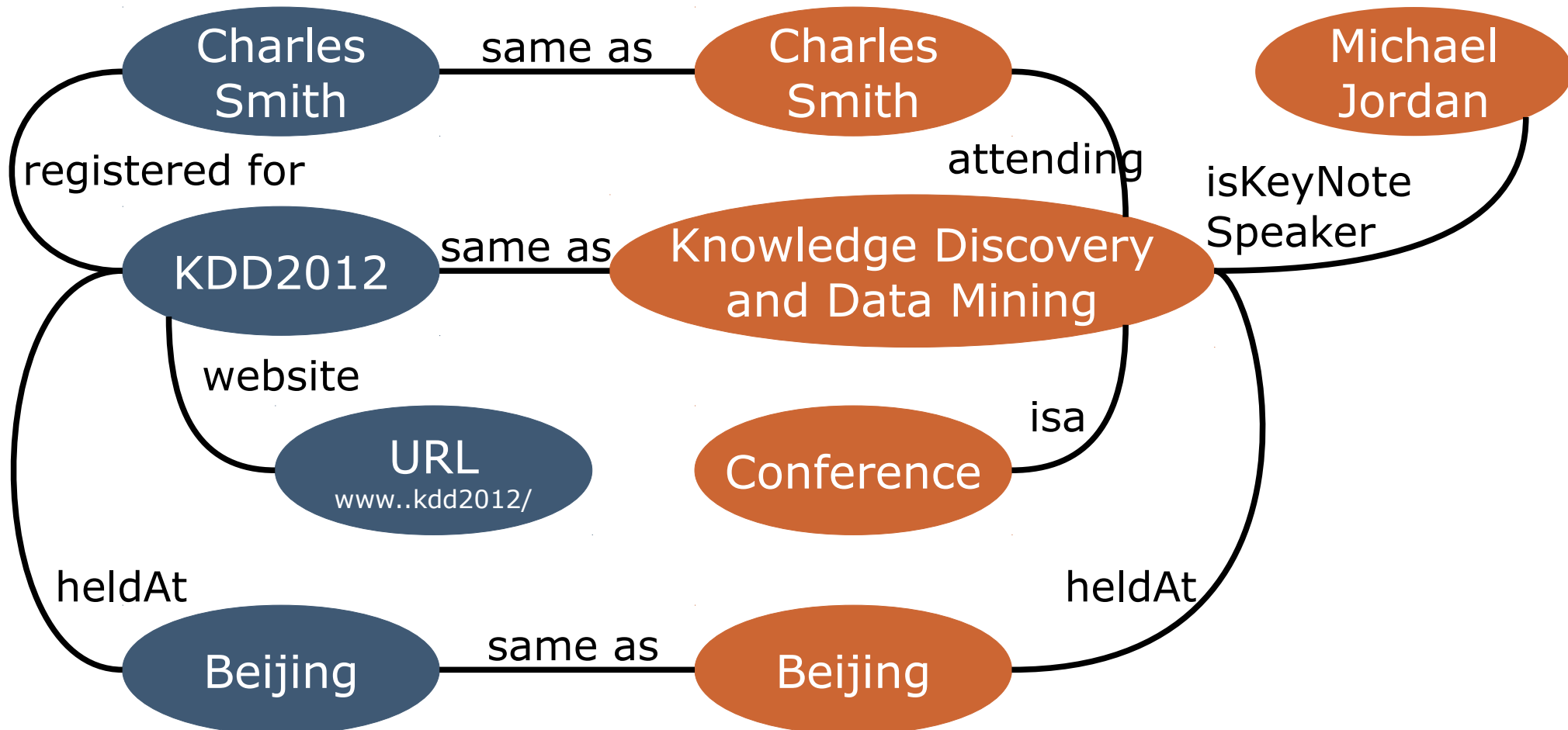
Motivation

Information » Knowledge



Motivation

Information » Knowledge

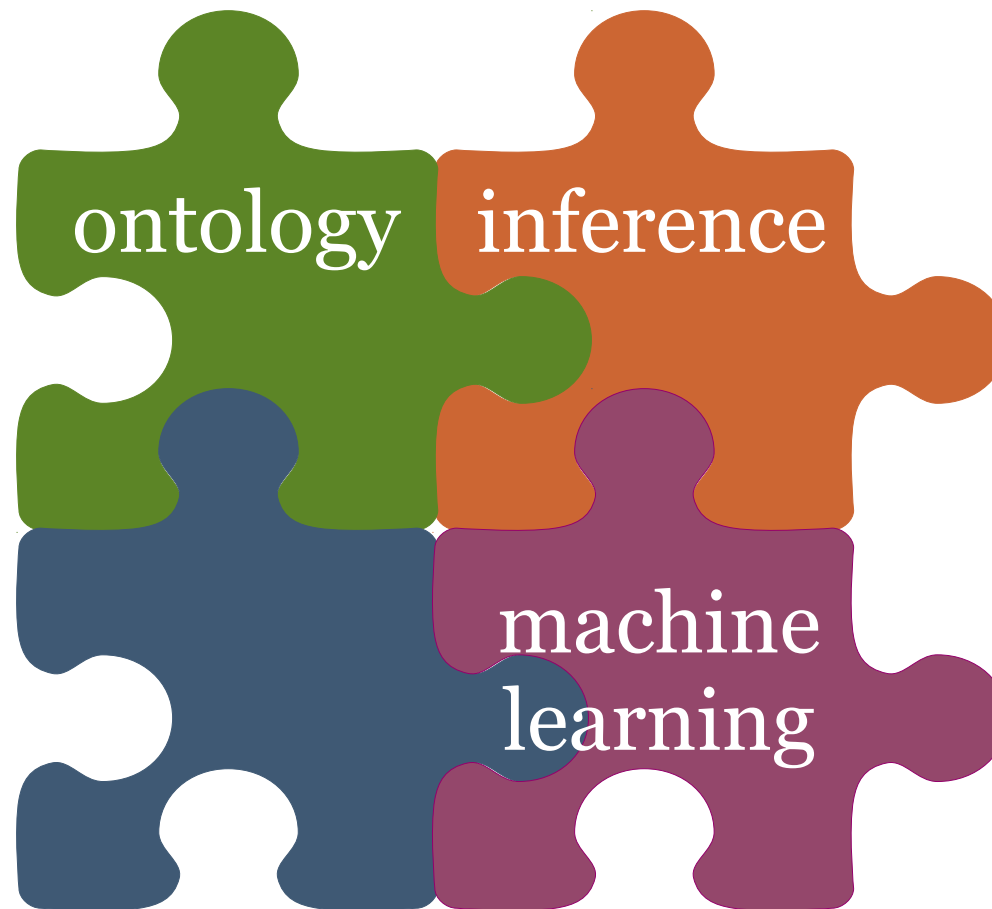


Motivation

Information » Knowledge

- Charles Smith is an academic
- KDD is a conference about *data mining* and *knowledge discovery*
- Michael Jordan is an influential academic in data mining community
- Charles Smith and Michael Jordan will both be in Beijing during KDD 2012

Building Blocks



Hybrid MDSS - Holmes**

Holmes

- a hybrid medical decision support system (MDSS)

Based on

- ontological knowledge representation
- logic-based inference
- machine learning to deal with noise

****Atif Khan, John Doucette, Robin Cohen.** *"Validation of an Ontological Medical Decision Support System for Patient Treatment Using a Repository of Patient Data: Insights into the Value of Machine Learning".* ACM Transactions on Intelligent Systems and Technology (TIST) 2012.

Hybrid MDSS

Line of Inquiry

- *which patients can be prescribed
what sleep medications?*

Considerations

- patient-centric & evidence-based
- automated
- easy to explain and validate
- noise tolerant

Hybrid MDSS

Datasets



*CDC–Behavioral Risk
Factor Surveillance
System (BRFSS) – 2010*



Hybrid MDSS

Datasets



multi-dimensional

- a.* demographic information
- b.* medical information
- c.* behavioural Information

Hybrid MDSS

Datasets



Characteristics

- a. 450K+ individuals
- b. 400+ attributes/record
- c. high "***missingness***"
- d. numeric coding

Hybrid MDSS

Datasets



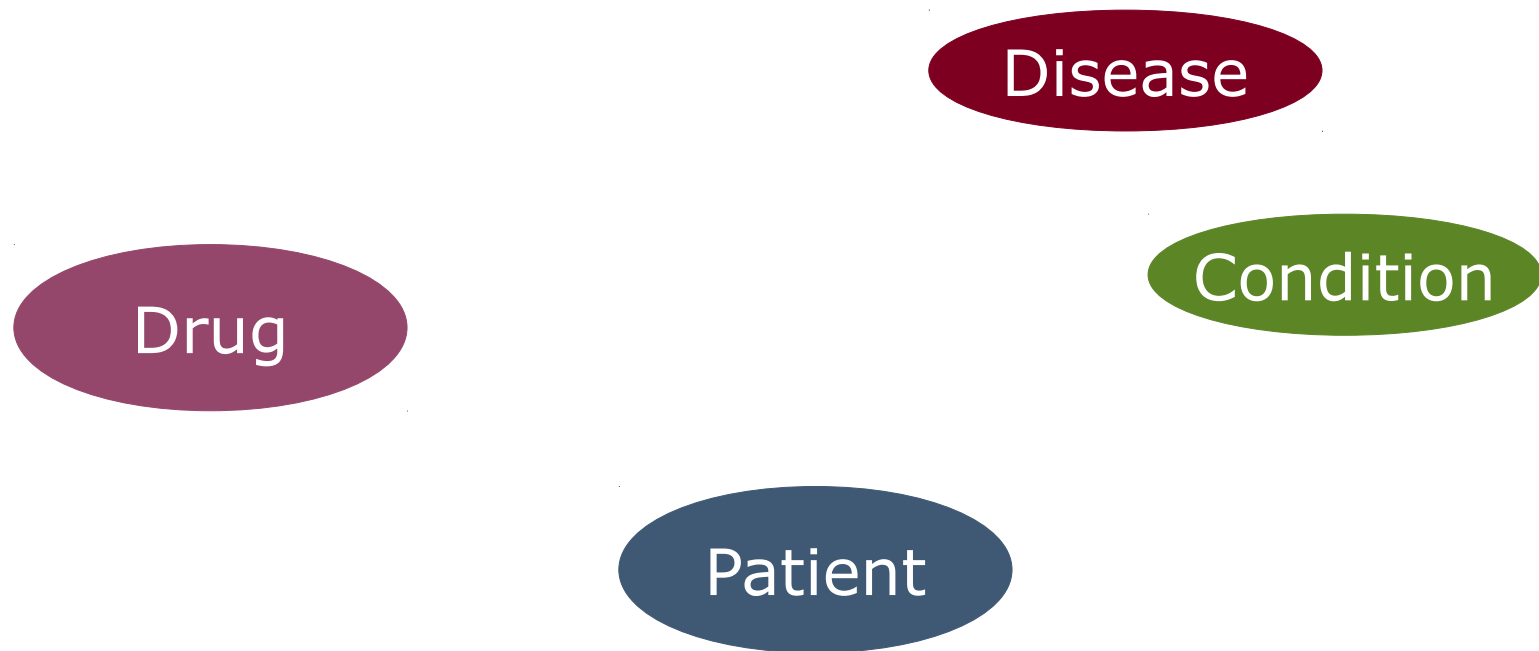
sleeping pill
prescription protocol
(HTML)

Hybrid MDSS

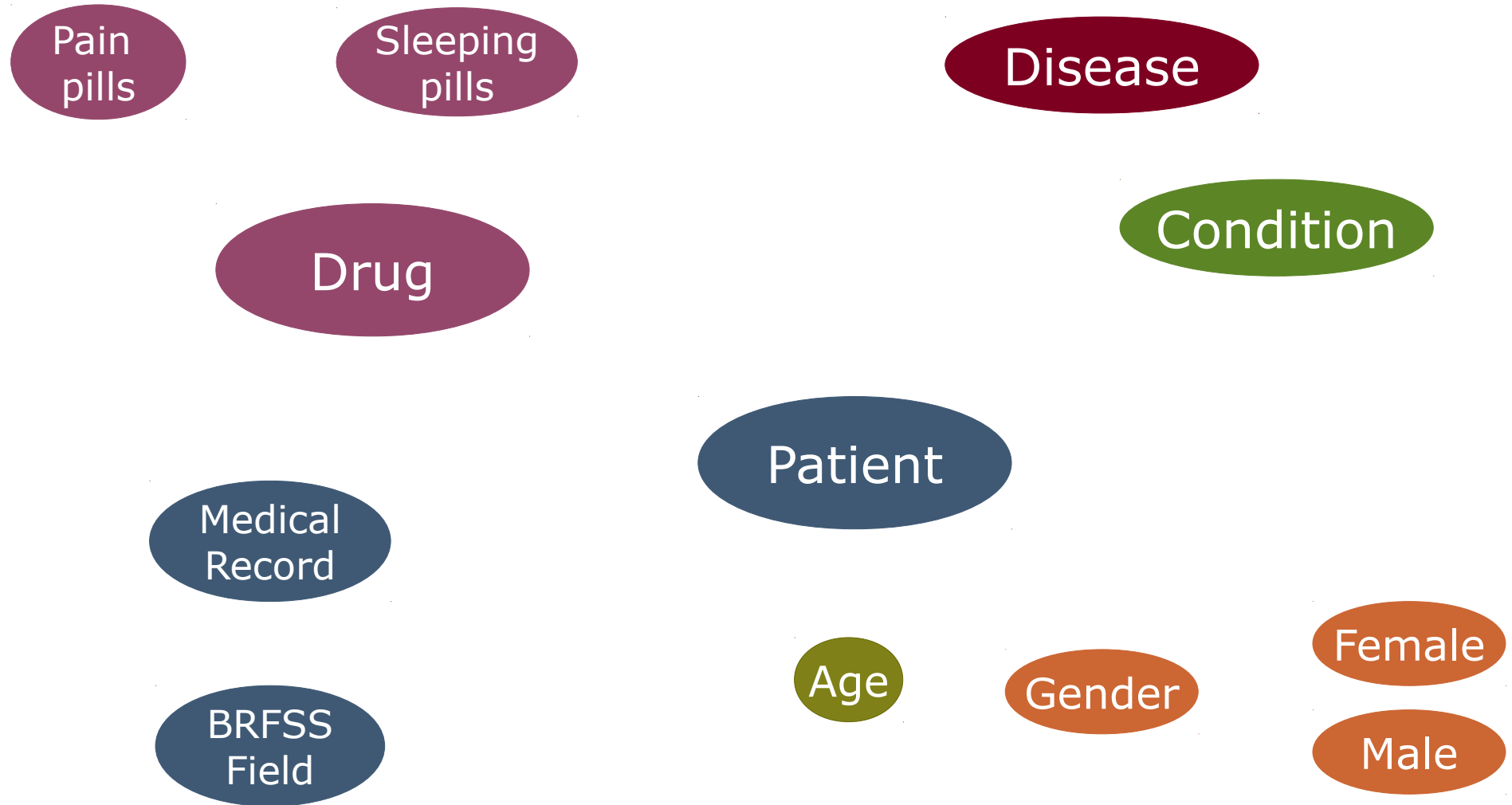
Datasets



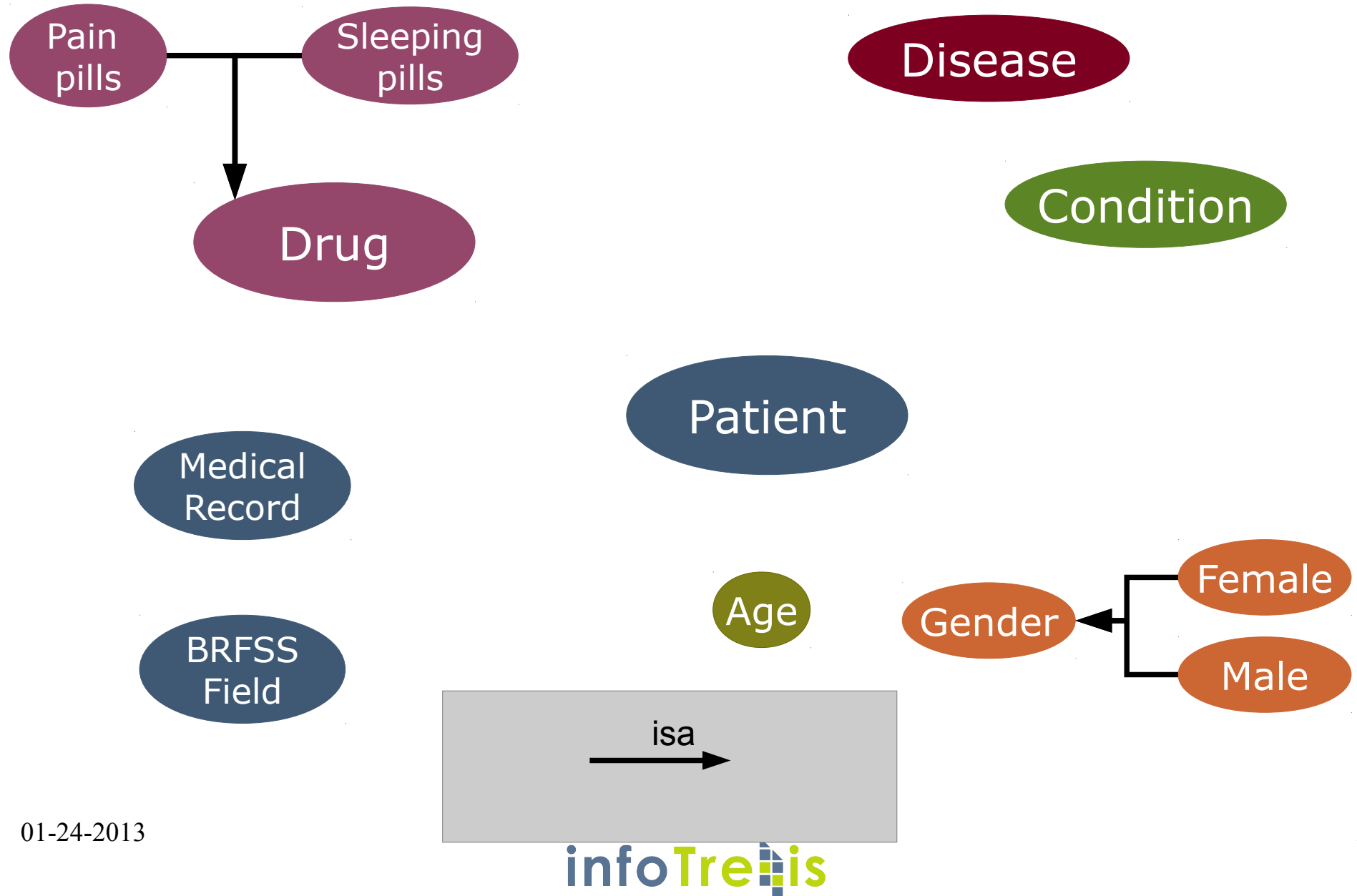
Ontology Model



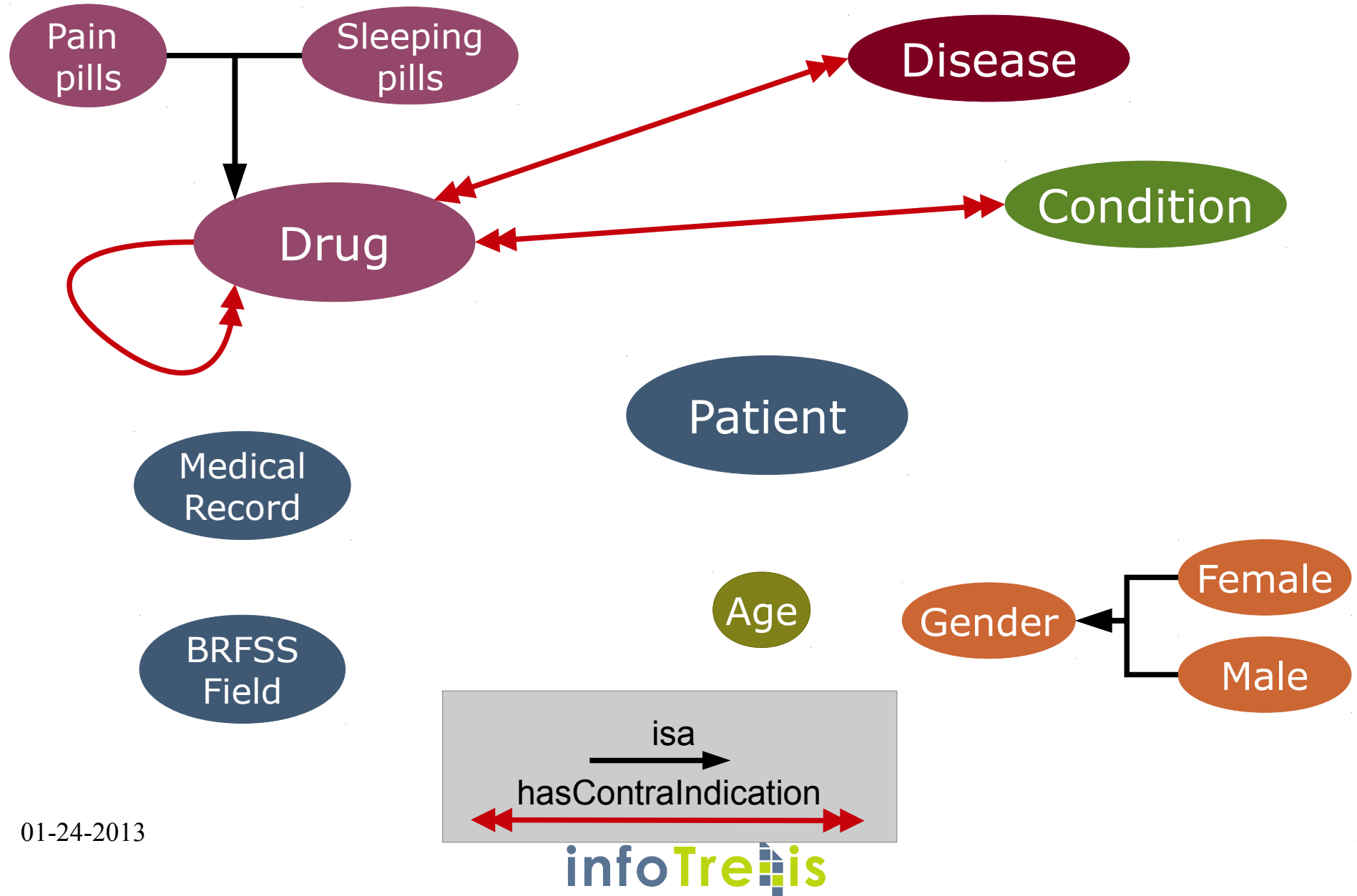
Ontology Model



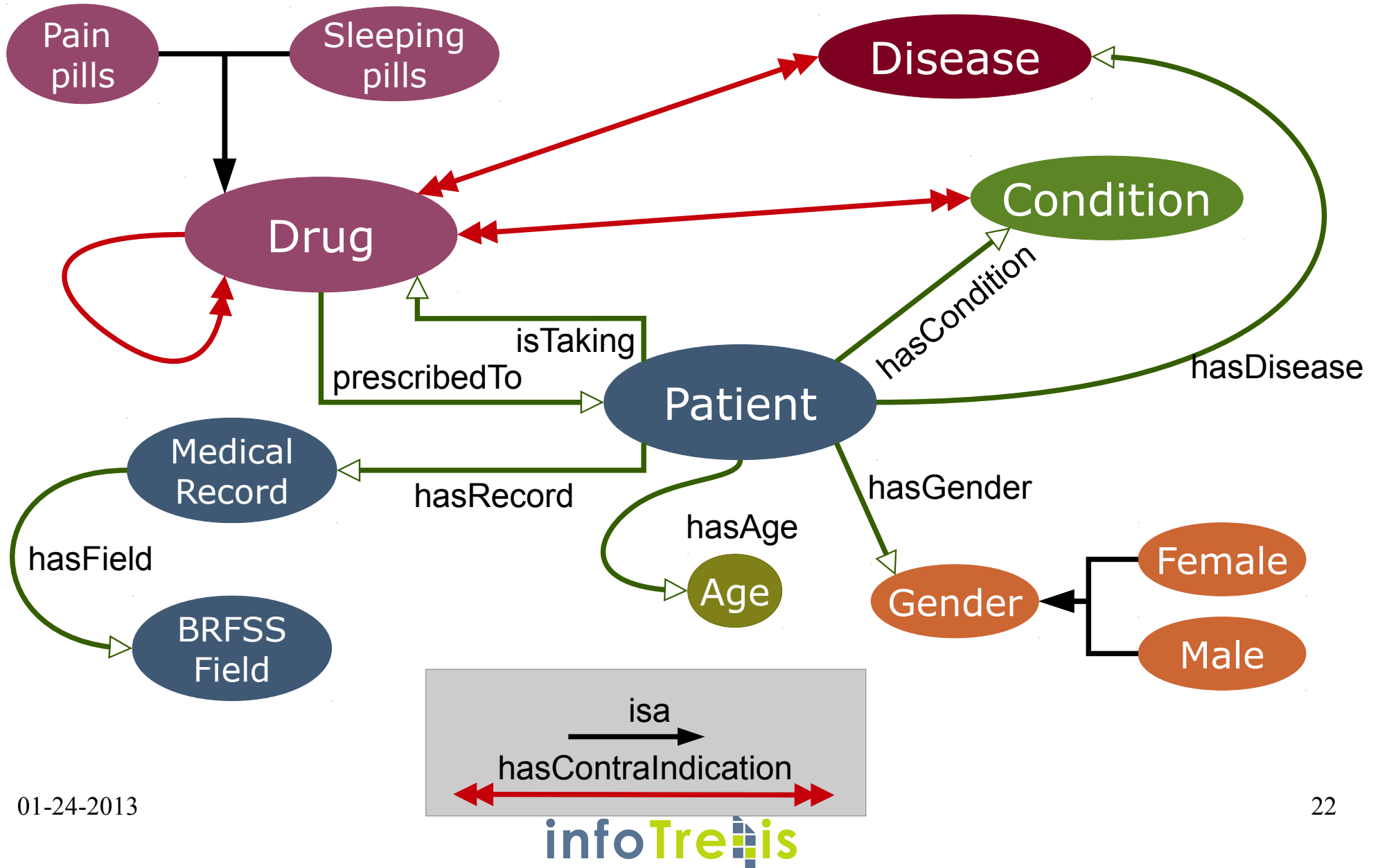
Ontology Model



Ontology Model



Ontology Model



An Ontology Model

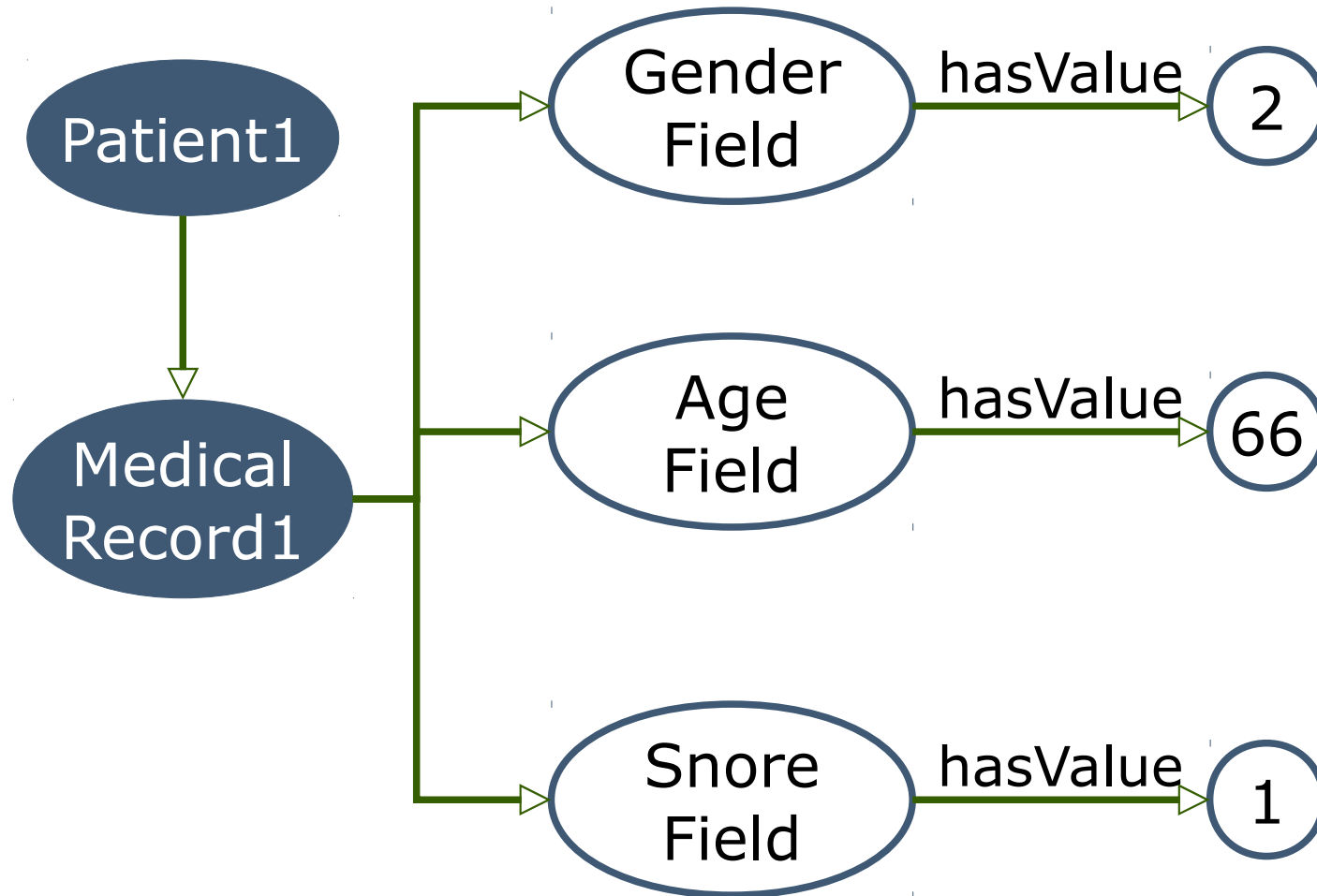
Defines

- taxonomy
 - a hierarchy of concepts
- relationships

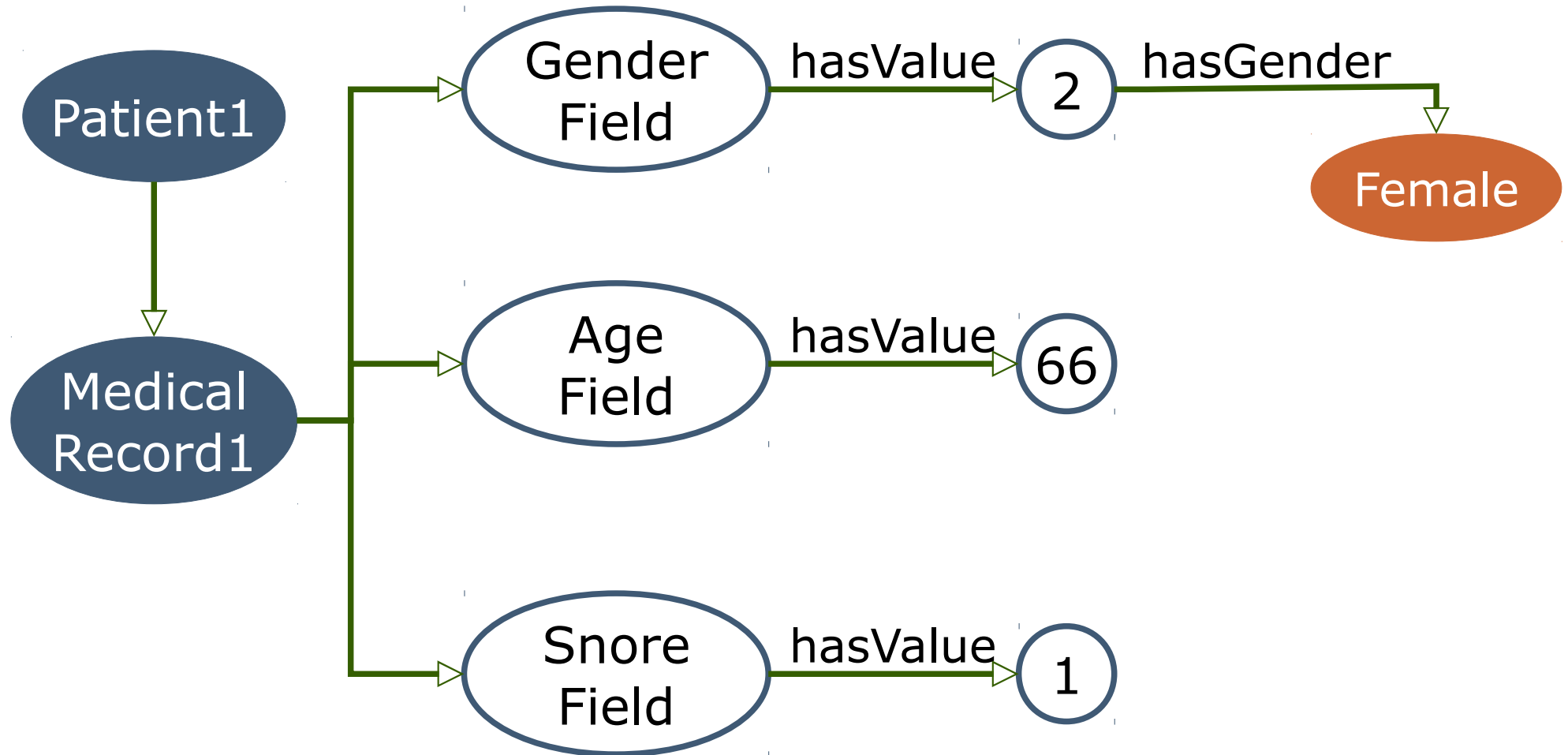
Scope - “*domain of discourse*”

- e.g. medical decision support system

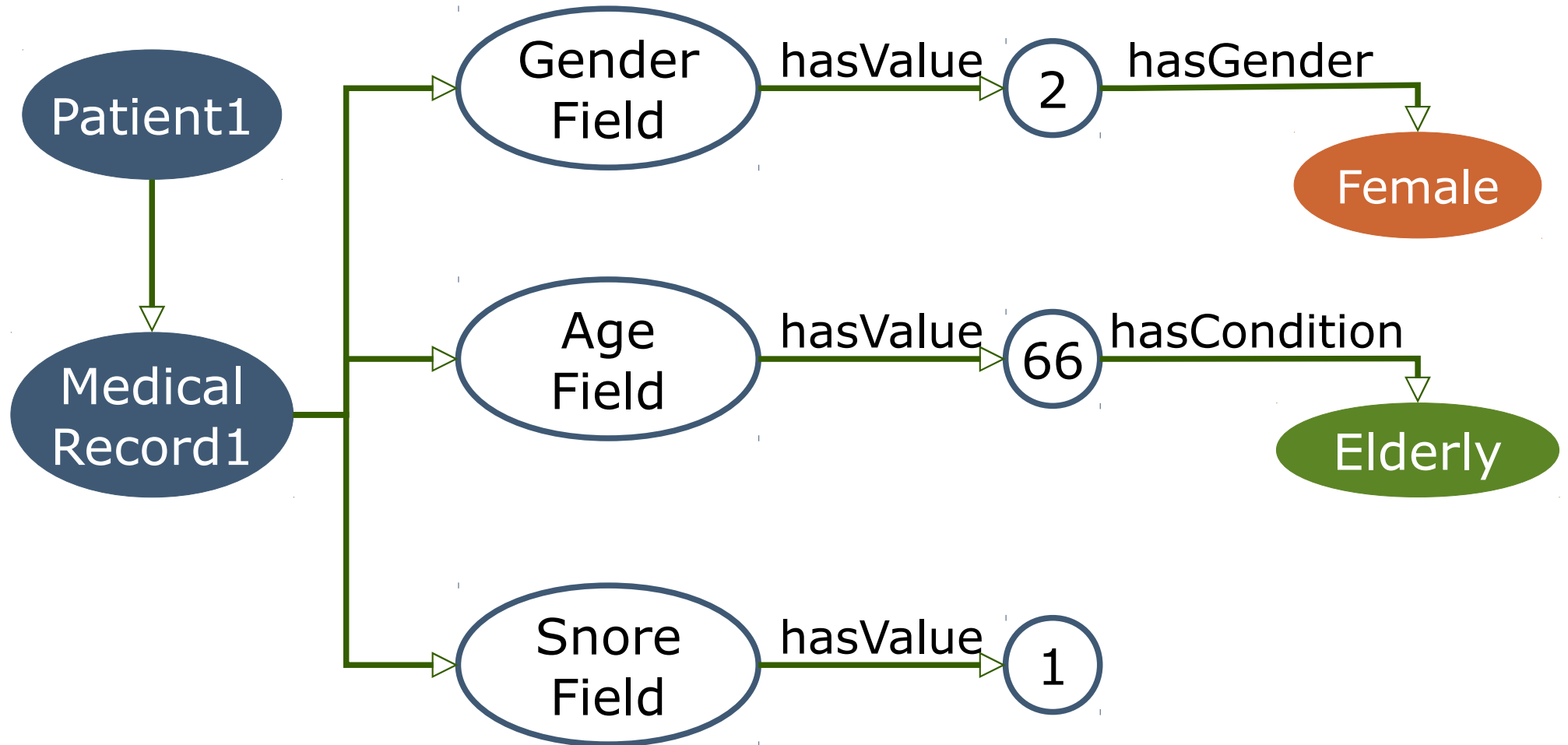
Mapping Raw Data



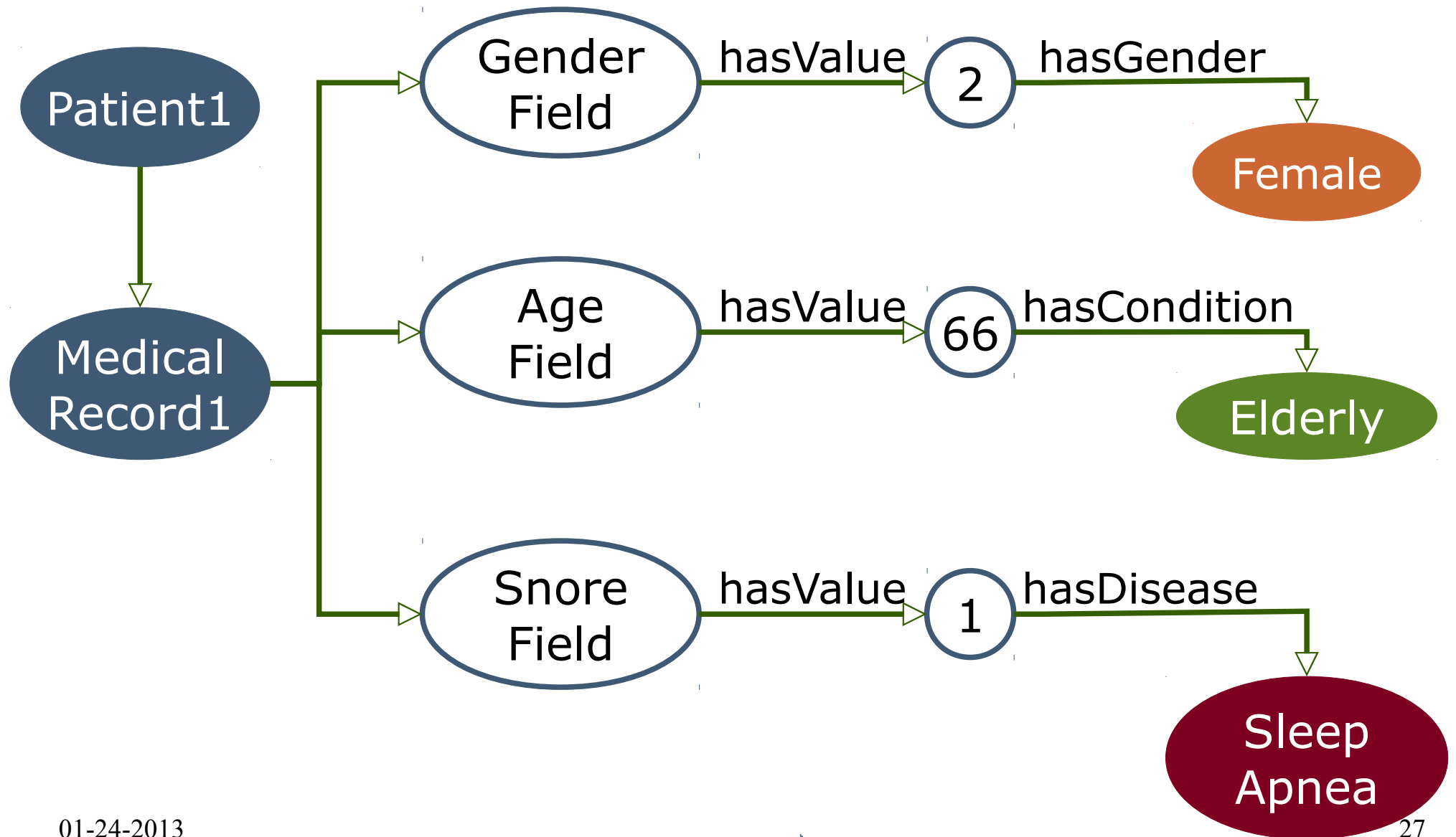
Mapping Raw Data



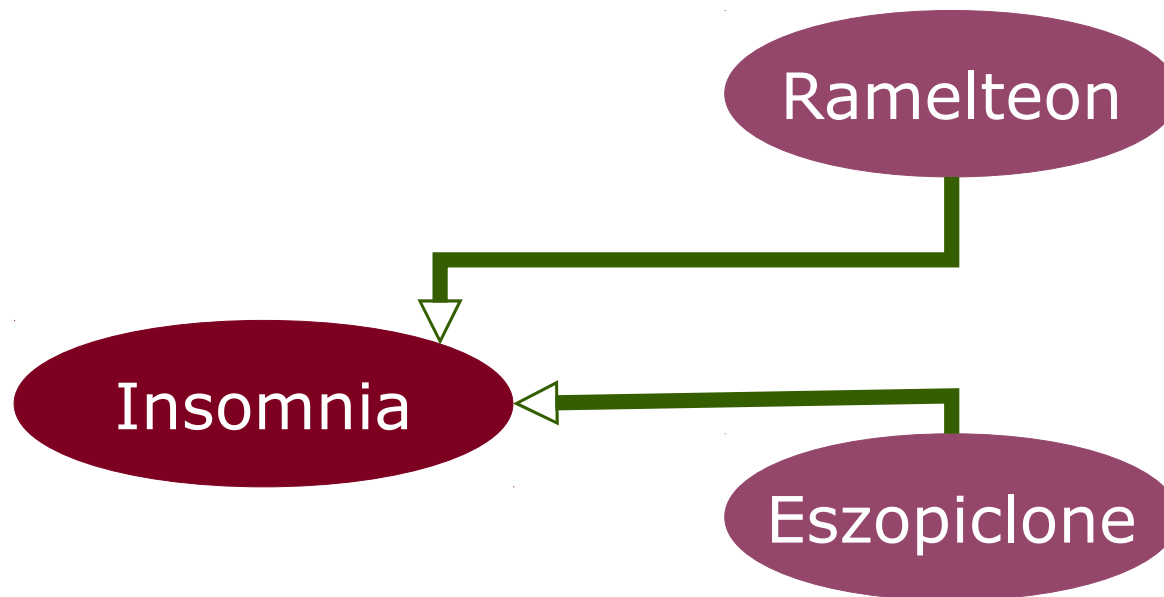
Mapping Raw Data



Mapping BRFSS Data

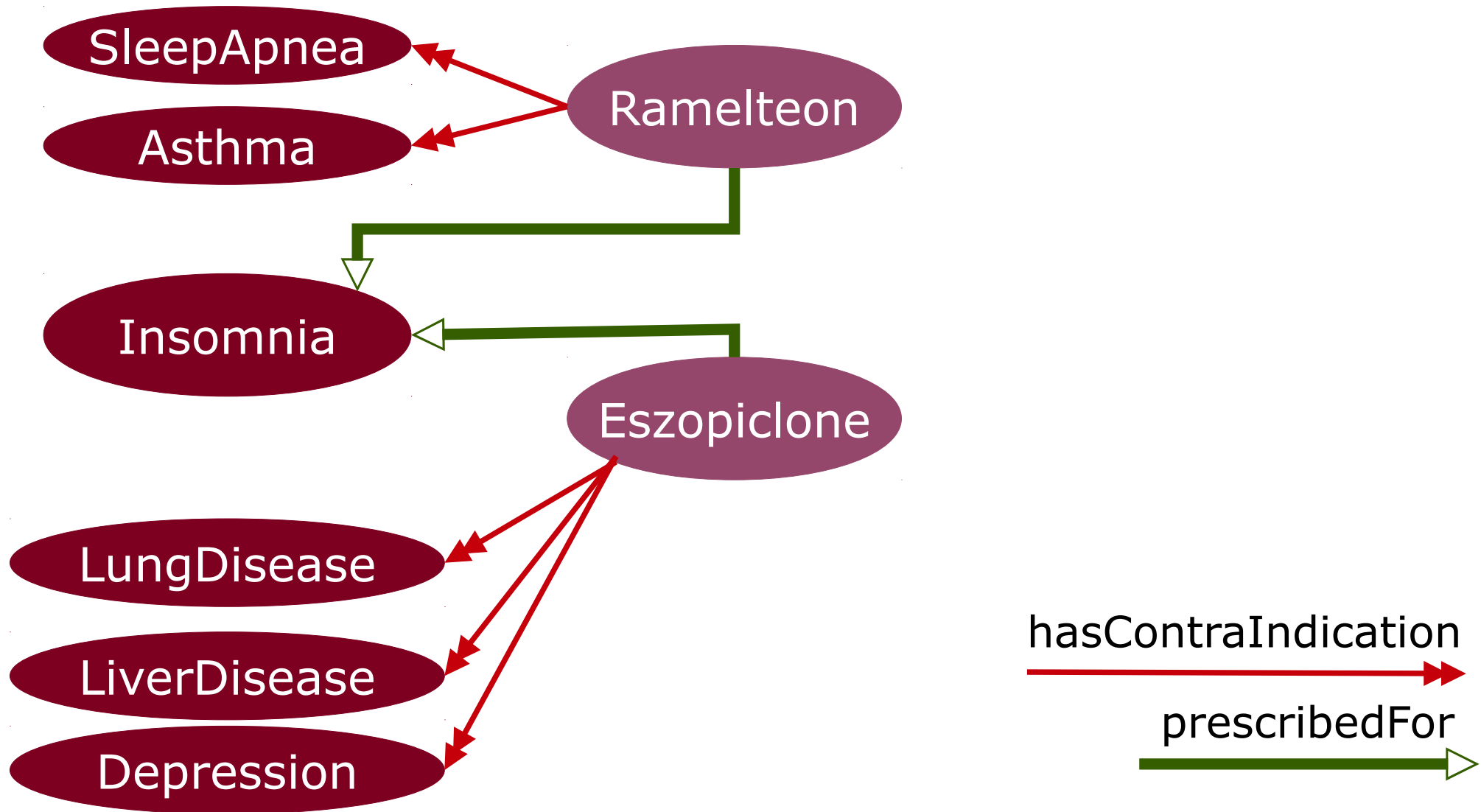


Mapping Expert Knowledge

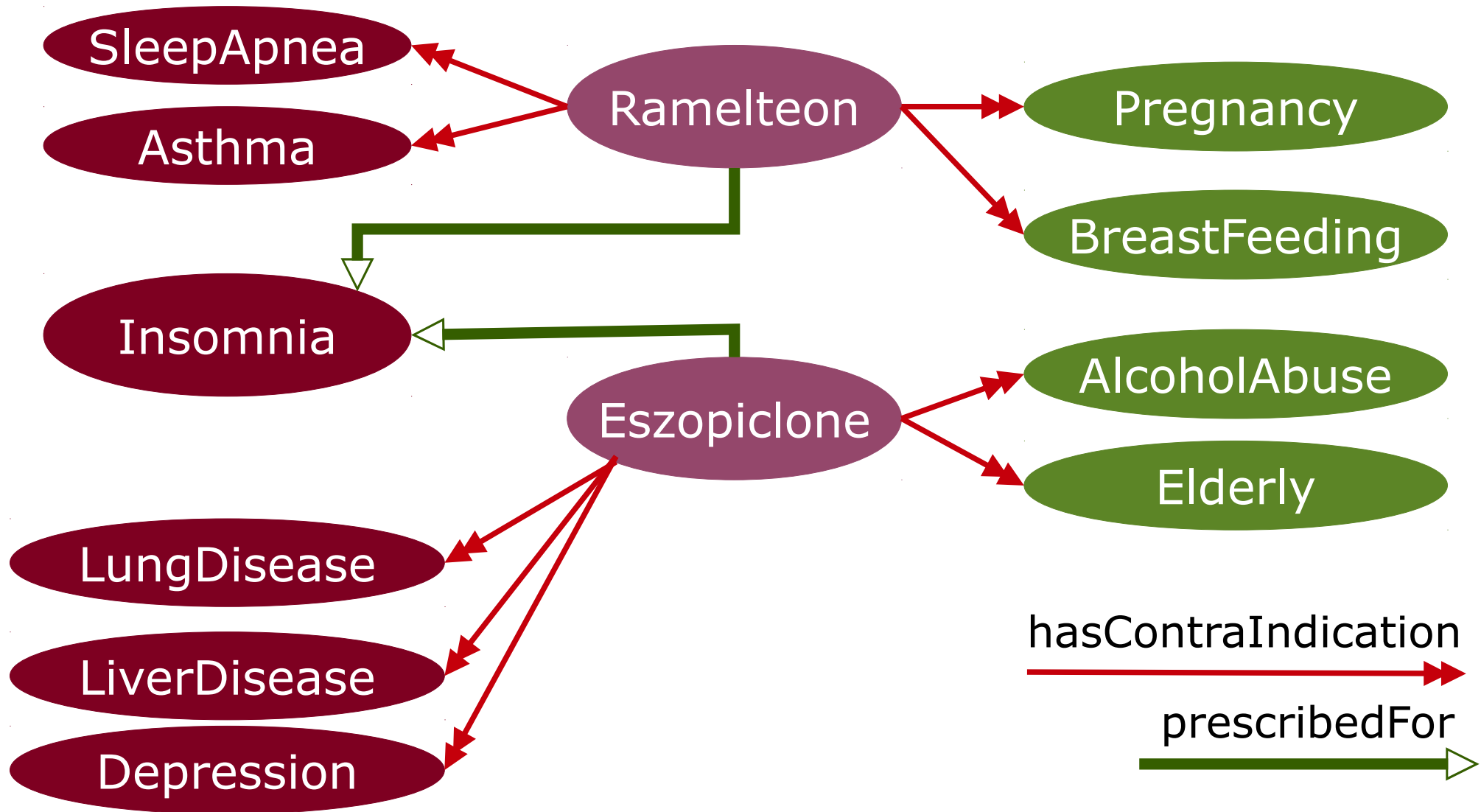


prescribedFor

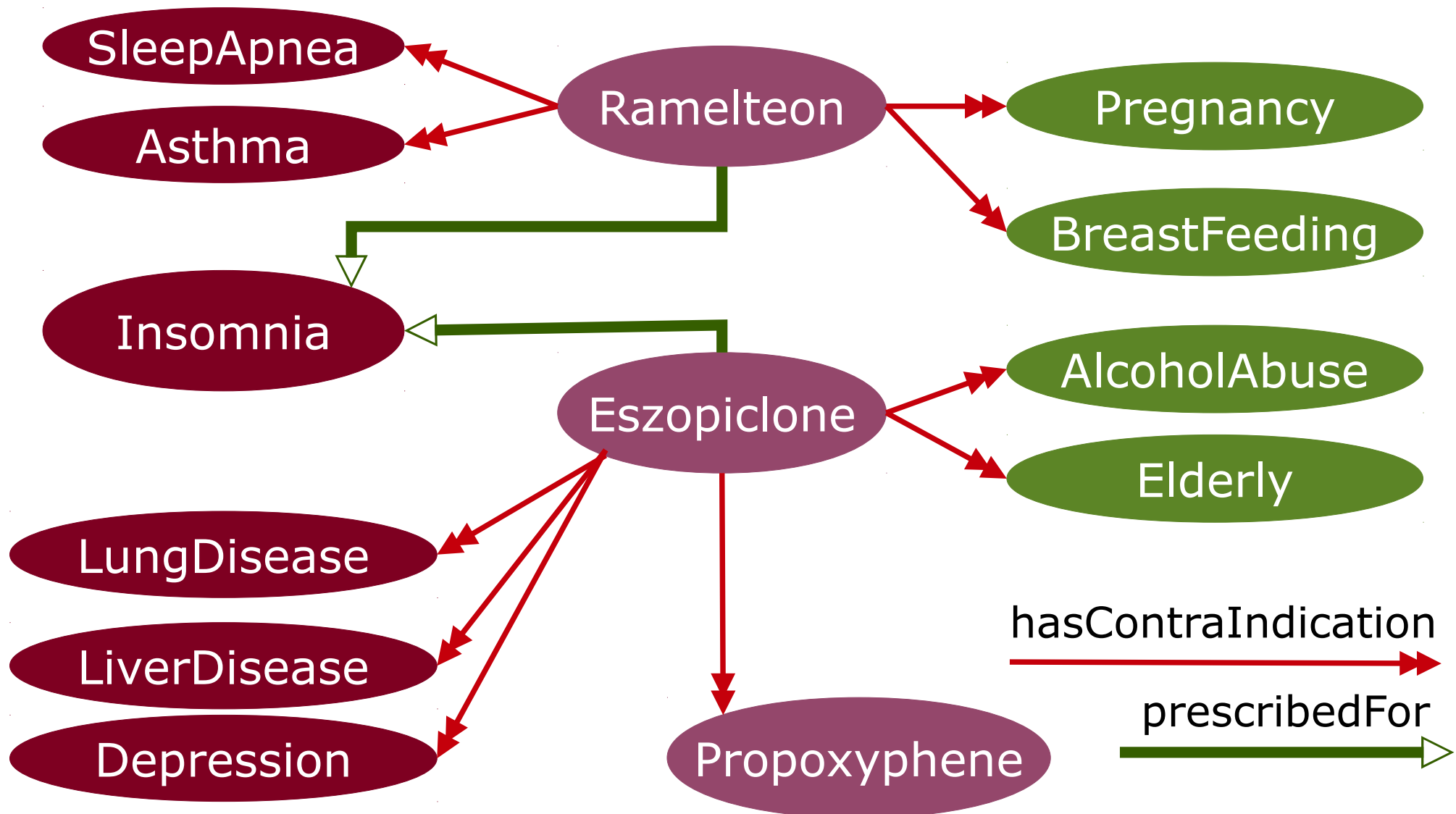
Mapping Expert Knowledge



Mapping Expert Knowledge



Mapping Expert Knowledge



Mapping Expert Knowledge

:Propoxyphene a :Drug;
:isPrescribedFor :Pain;
:hasContraIndication
:Eszopiclone.

:Wygesic a :Drug;
:isPrescribedFor :Pain;
:hasContraIndication
:Eszopiclone.

:Trycet a :Drug;
:isPrescribedFor :Pain;
:hasContraIndication
:Eszopiclone.

:PropoxypheneCompound65 a
:Drug;
:isPrescribedFor :Pain;
:hasContraIndication
:Eszopiclone.

:Propacet100 a :Drug;
:isPrescribedFor :Pain;
:hasContraIndication :Eszopiclone.

:Aspirin a :Drug; :isPrescribedFor :Pain.

:Tylenol1 a :Drug; :isPrescribedFor :Pain.

:Tylenol2 a :Drug;
:isPrescribedFor :Pain;
:hasContraIndication :SleepingMedication.

N3 representation



Mapping Expert Knowledge

:Propoxyphene a :Drug;
:isPrescribedFor :Pain;
:hasContraIndication
:Eszopiclone.

:Wygesic a :Drug;
:isPrescribedFor :Pain;
:hasContraIndication
:Eszopiclone.

:Trycet a :Drug;
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:hasContraIndication
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:Drug;
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:Aspirin a :Drug; :isPrescribedFor :Pain.

:Tylenol1 a :Drug; :isPrescribedFor :Pain.

:Tylenol2 a :Drug;
:isPrescribedFor :Pain;
:hasContraIndication :SleepingMedication.

N3 representation



Knowledge Representation-Recap

Why?

- to create, maintain and share information in a precise manner without ambiguity of meaning

How?

- ontologies



"Now! *That* should clear up a few things around here!"

<http://photos1.blogger.com/blogger2/1715/1669/1600/larson-oct-1987.gif>

Knowledge-Inference

a **discovery** process
to find **implied** knowledge
using
explicitly defined information

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a **discovery** process
to find **implied** knowledge
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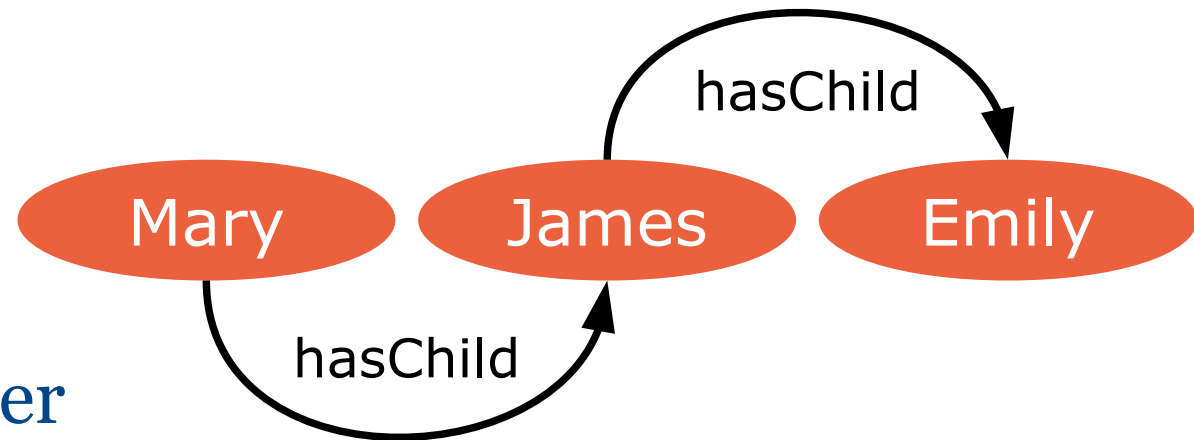
ontology

logic-based

Knowledge-Inference: example

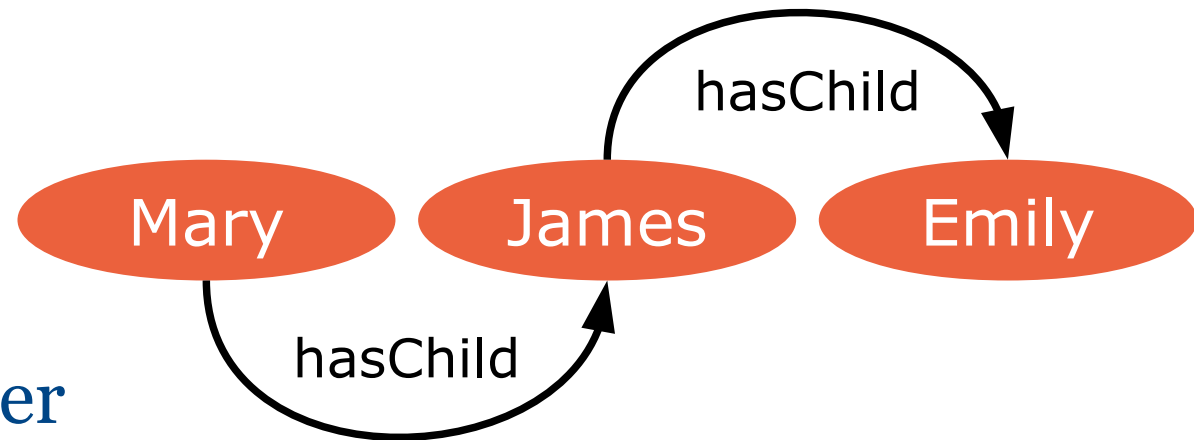
What do we **know** about Mary?

- Mary is grandmother
- Mary is a grand parent
- Mary is woman



Knowledge-Inference: example

What do we **know** about Mary?



- Mary is grandmother
- **Mary is a grand parent**
- Mary is woman

if a person has a child, and that child also has a child, then the person is a grandparent

Inference Rules

Drug-to-Drug Interactions

- *If* a patient is taking an existing drug (D1) and D1 has contraindication to another drug D2 *then* drug **D2 should not be** prescribed to the patient

```
{  ?P      a  :Patient.  
   ?D1     a  :Drug.  
   ?D2     a  :Drug.  
  
   ?P      :isTaking ?D1 .  
   ?D1     :hasContraIndication ?D2 .  
  
} => { ?P :cannotBeGiven ?D2 } .
```

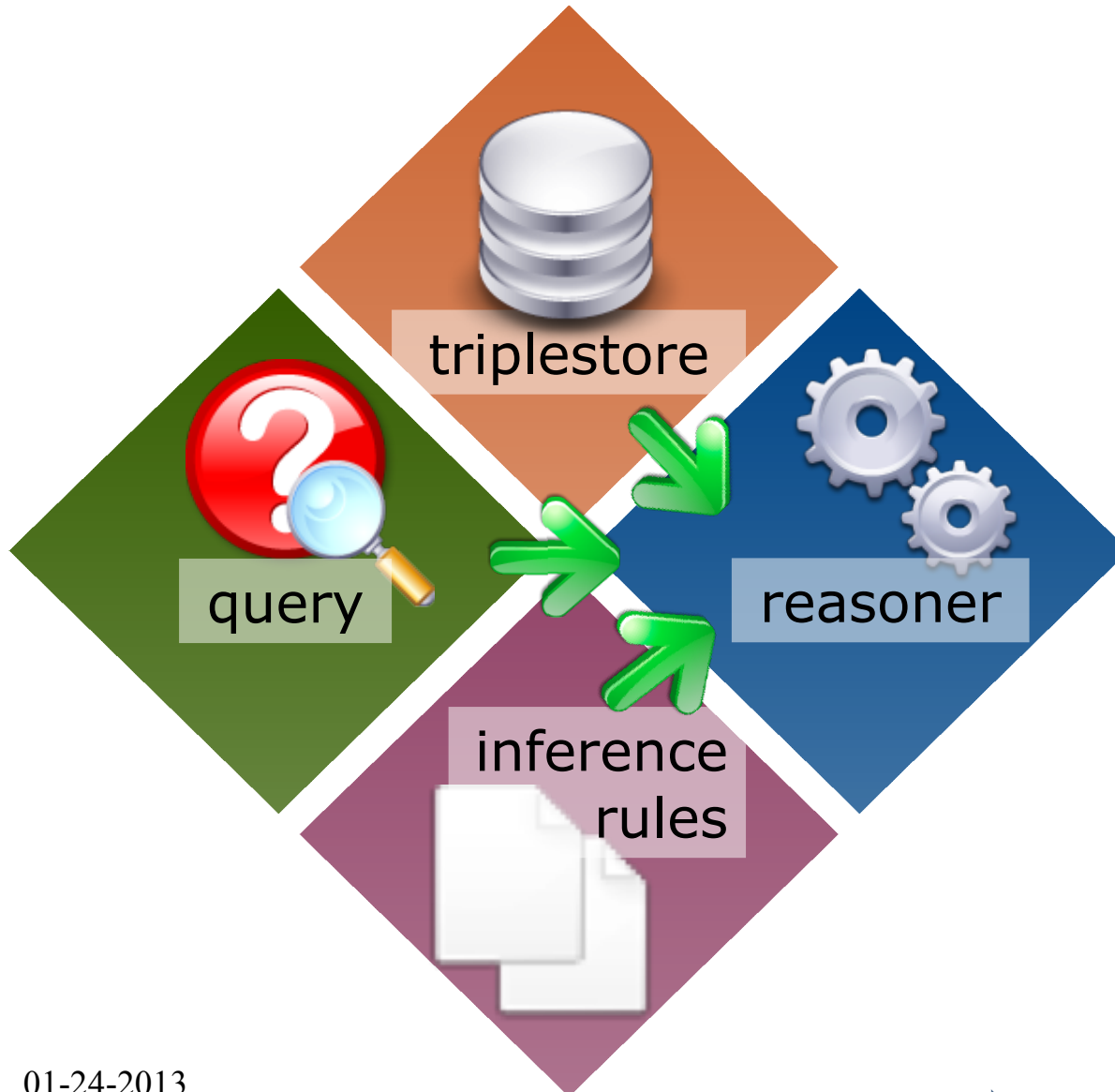
Inference Rules

Drug-to-Disease Interactions

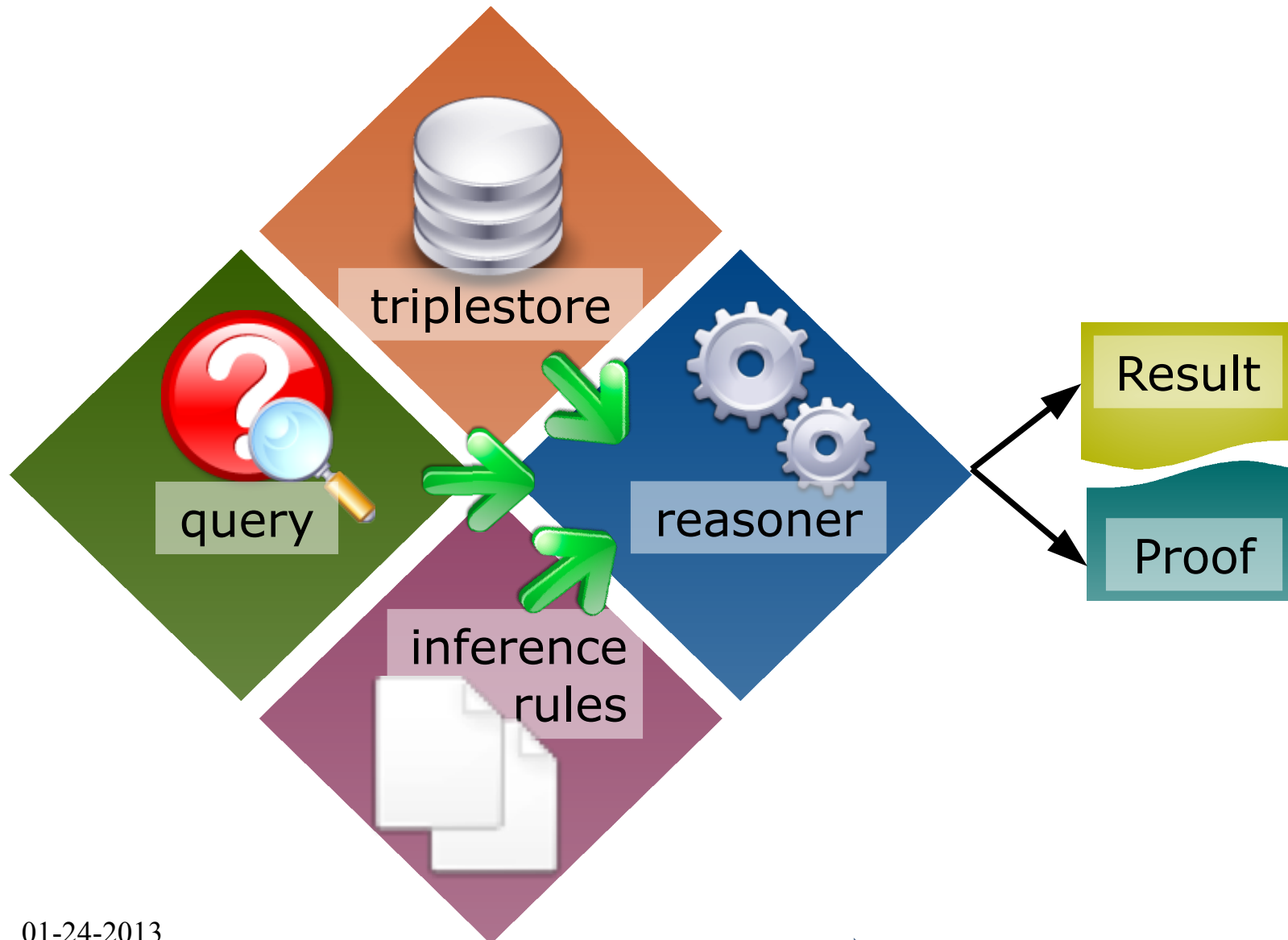
- *If* a patient has a condition that has a contra indication to a drug
then the *patient should not be given* the drug

```
{  ?P      a  :Patient.  
   ?D      a  :Drug.  
   ?DIS    a  :Disease.  
  
   ?P      :hasDisease ?DIS.  
   ?D      :hasContraIndication ?DIS.  
  
} => { ?P :cannotBeGiven ?D } .
```

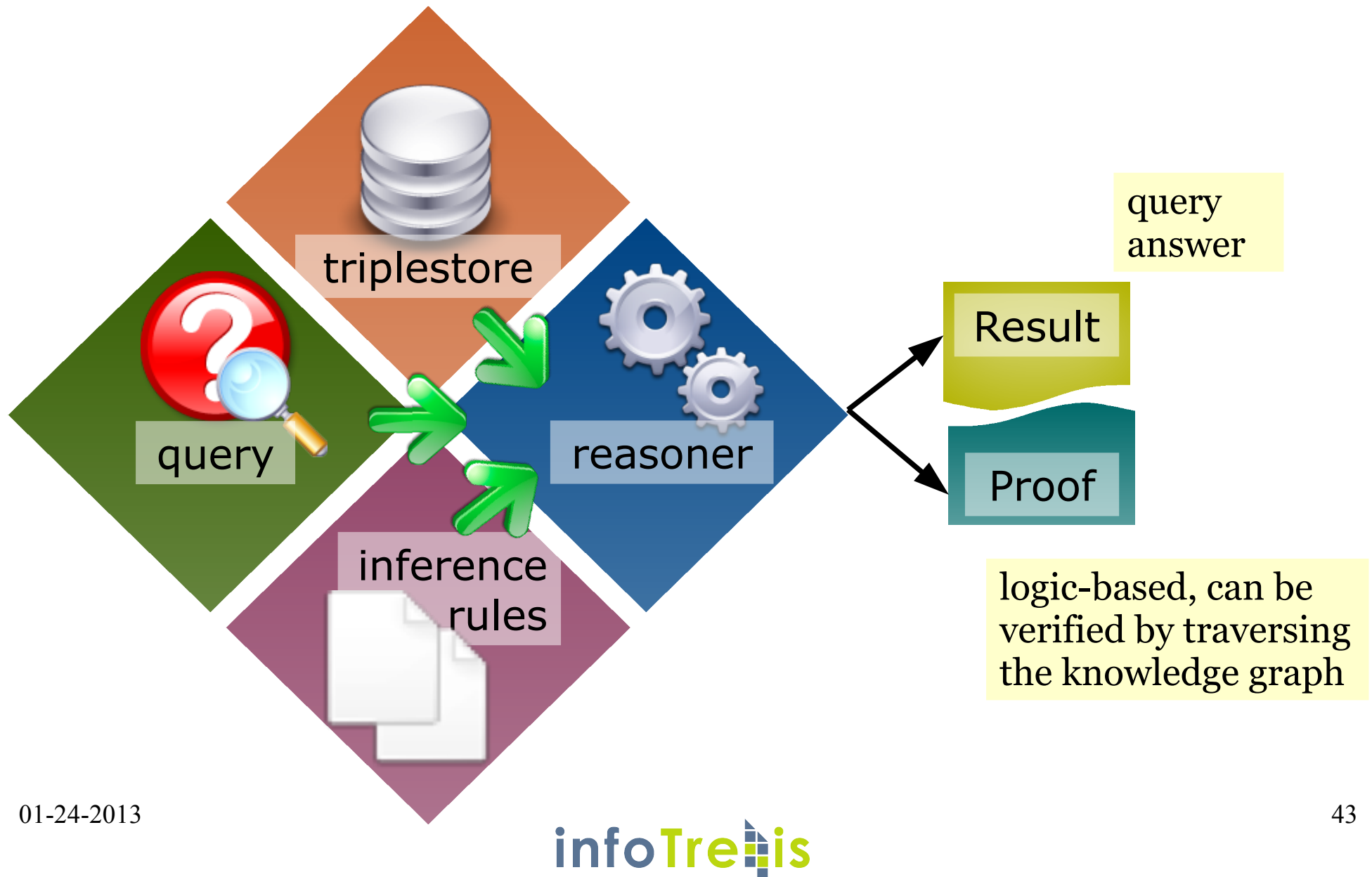

Putting it all Together



Putting it all Together



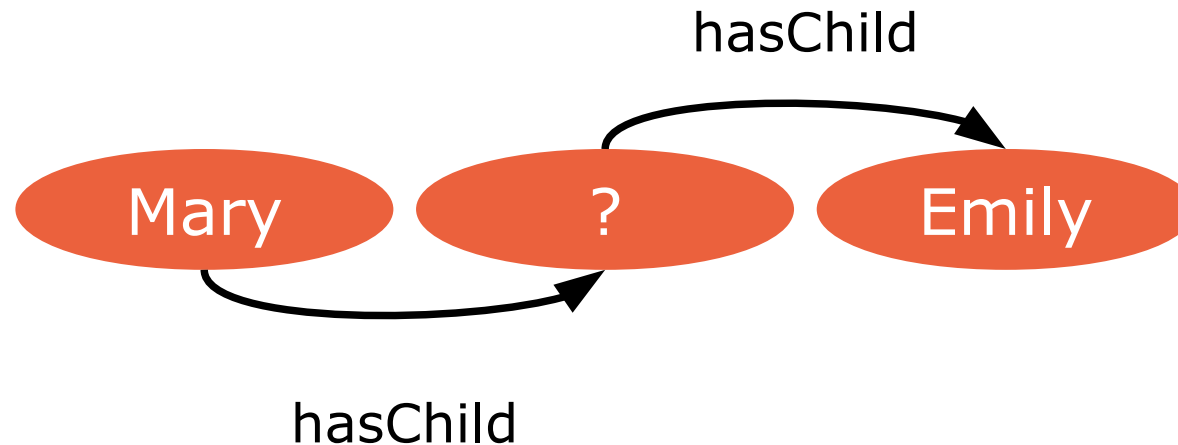
Putting it all Together



But What about Noise?

Noise

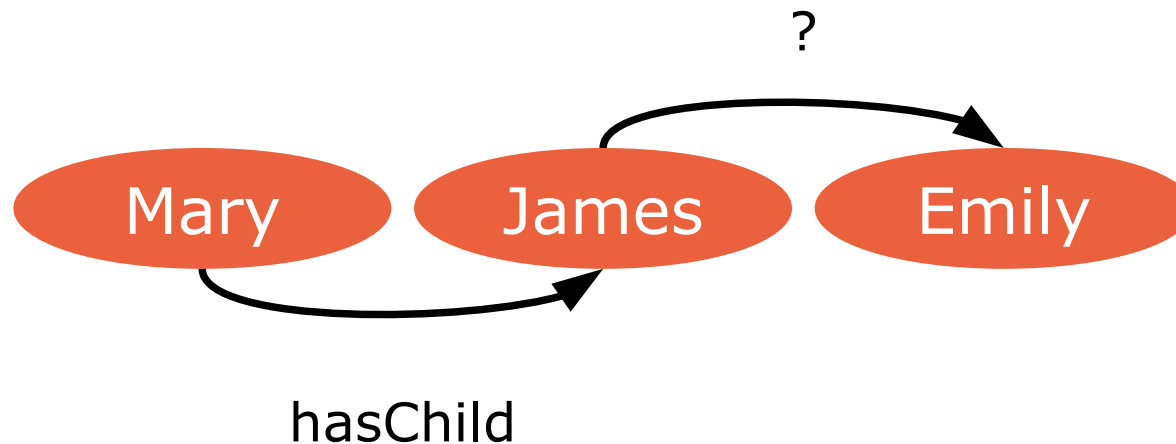
- cripples knowledge-based solutions
- limits inference capability



But What about Noise?

Noise

- cripples knowledge-based solutions
- limits inference capability



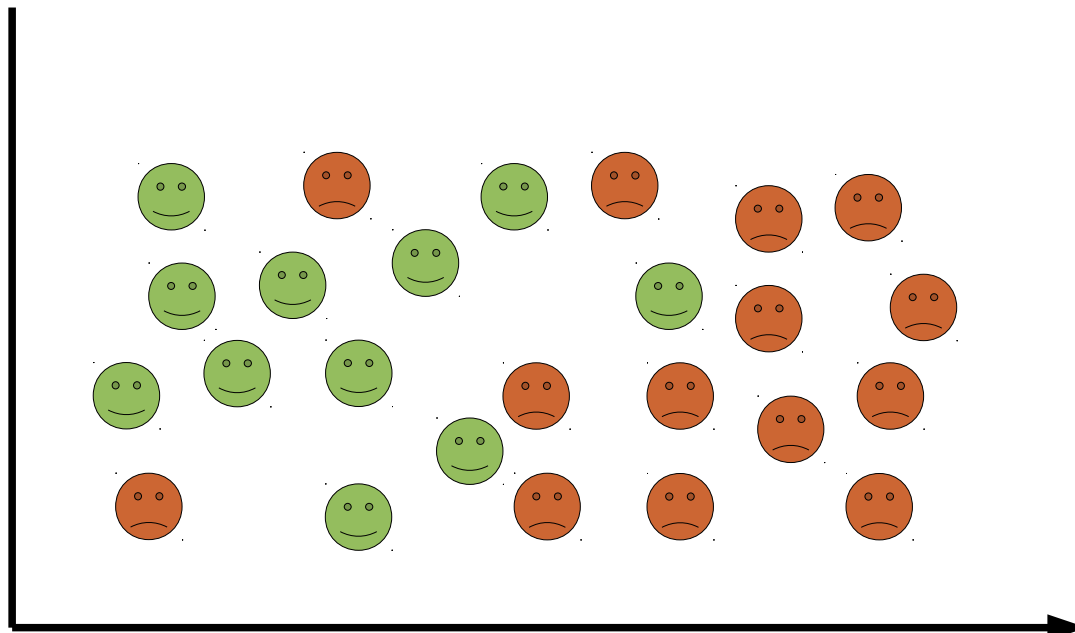
Data is Almost Always Noisy

*use
“machine learning”
to deal
with noise*

Machine Learning?

query: given a person's age and income
predict if they are *happy* or *sad*

feature 2
age

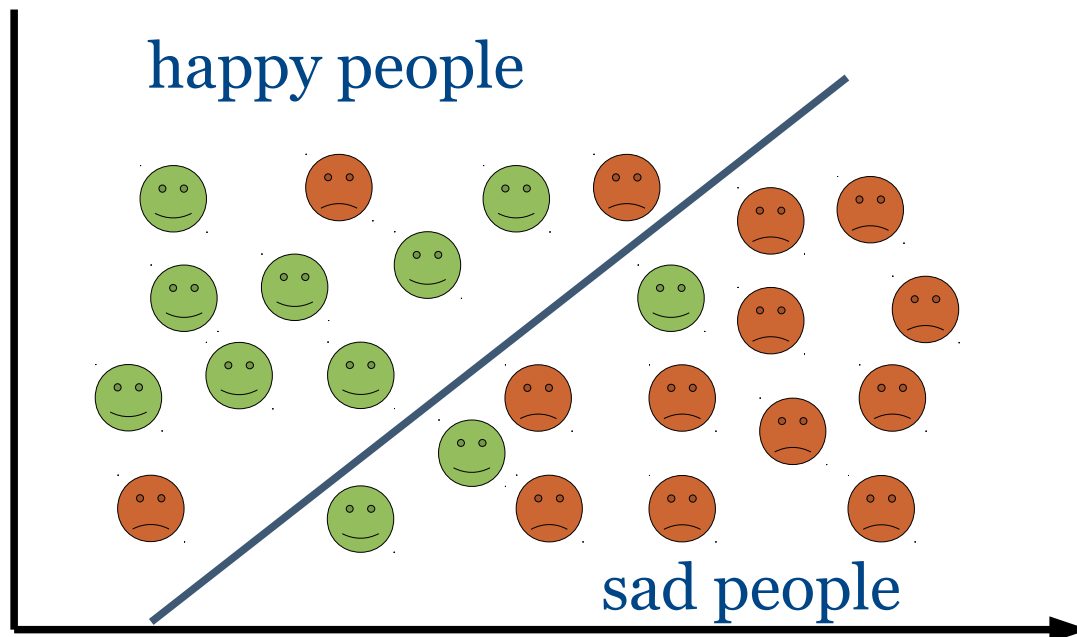


feature 1
income

Machine Learning?

query: given a person's age and income
predict if they are *happy* or *sad*

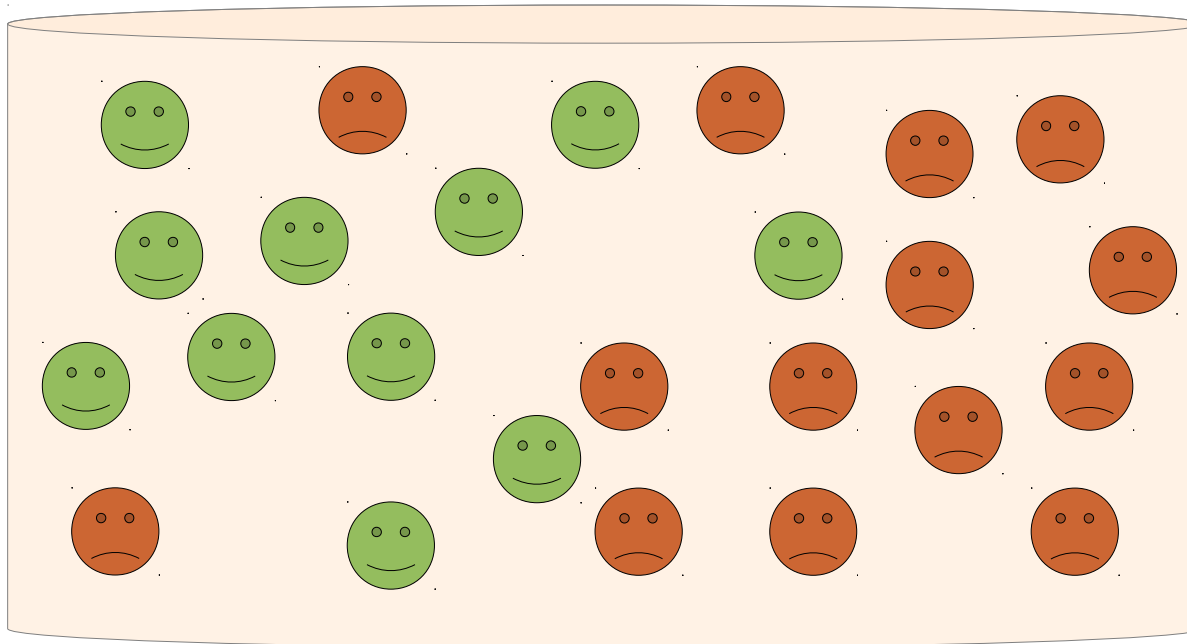
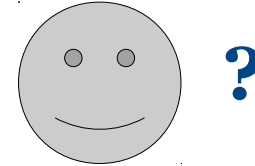
feature 2
age



feature 1
income

Machine Learning?

*query: is he a **happy** or **sad** person*



sad person



happy person

Machine Learning 101

Machine Learning

- **classification:** *predict class of an instance*
- **regression:** *prediction of a numeric value*
- **clustering:** *group similar items together*

Machine Learning 101

Machine Learning

- **classification:** *predict class of an instance*
 - **regression:** *prediction of a numeric value*
-
- **clustering:** *group similar items together*

Machine Learning 101

Machine Learning

- **classification:** *predict class of an instance*

Classification

0. Train

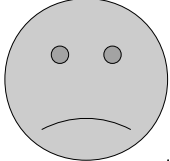
- build a ***classifier*** based on ***known exemplars***

1. Predict

2. Update

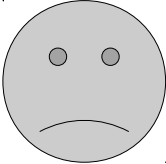
3. Evaluate

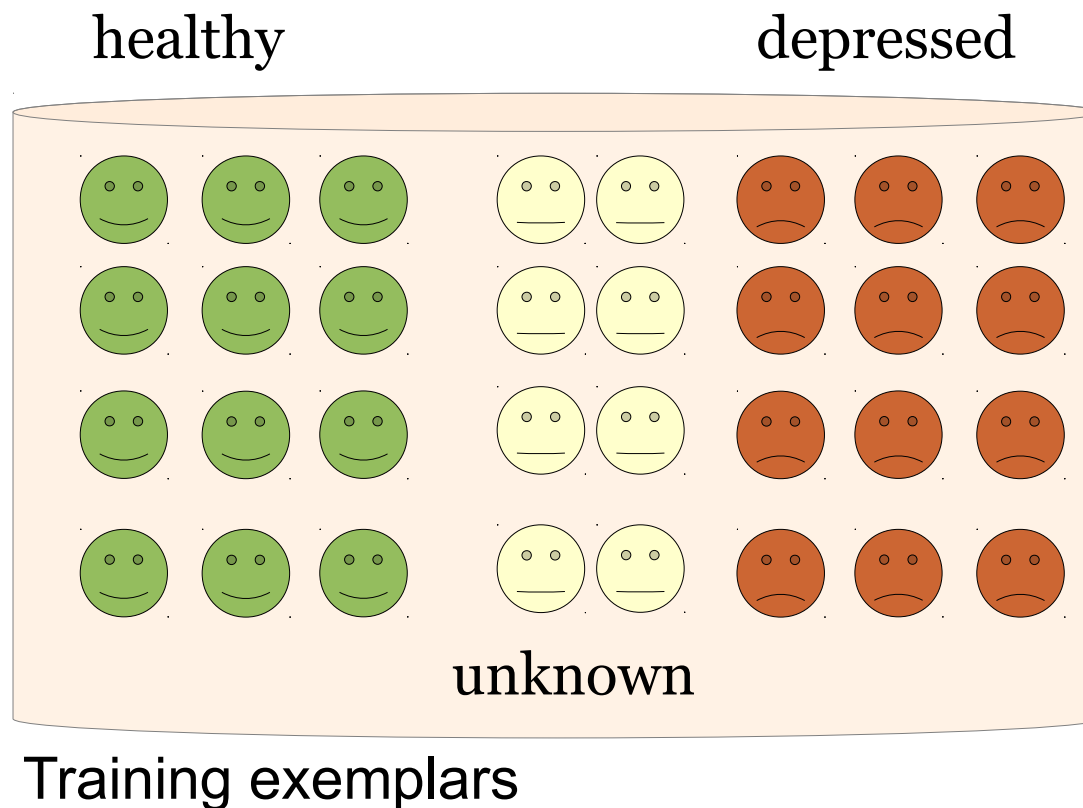
Dealing with *Noise*

query: is John  depressed ?

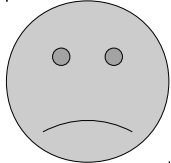
but we don't have access to that information

Dealing with *Noise*

query: is John  *depressed ?*



Dealing with *Noise*

query: is John  depressed ?

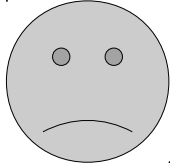
answer:

$\text{sameAs}(\text{grey sad face}, \text{yellow neutral face}) = 0.14$

$\text{sameAs}(\text{grey sad face}, \text{orange sad face}) = 0.85$

$\text{sameAs}(\text{grey sad face}, \text{green happy face}) = 0.01$

Dealing with *Noise*

query: is John  depressed ?

answer:

sameAs(, ) = 0.14

sameAs(, ) = 0.85

sameAs(, ) = 0.01

Recap

a hybrid decision support
system with ontology-based
knowledge representation and
logic- based reasoning
augmented with machine
learning classification for
noise tolerance

Recap

a **hybrid** decision support system with **ontology**-based knowledge **representation** and logic-based **reasoning** augmented with **machine learning** classification for **noise tolerance**

Taming Data in the Wild

Taming Data in the Wild

“Data-to-knowledge”

- an expensive journey

however, connecting the “*data dots*” is the key

*“Linked Data”**

- can make this a reality

* <http://linkeddata.org/>

Linked Data

Brief Summary

- Tim Berners-Lee's vision
- URIs* to identify *'things'*
- HTTP-based dereferencing of URIs
- structured representation (RDF**)
- hyperlink *'things'* together



Tim Berners-Lee

<http://www.w3.org/Press/Stock/Berners-Lee/2001-eur-head-quarter.jpg>

* URI = Universal Resource Identifier

** RDF = Resource Description Framework

Extract Information from Wikipedia

- unstructured information
 - articles (free text + noise)
- structured components
 - infobox templates
 - categorisation information
 - images
 - geo-coordinates,
 - external web links

Knowledge Engineering using Ontology*

- 359 classes
 - in a subsumption hierarchy
- 1,775 different properties

*<http://wiki.dbpedia.org/Ontology>

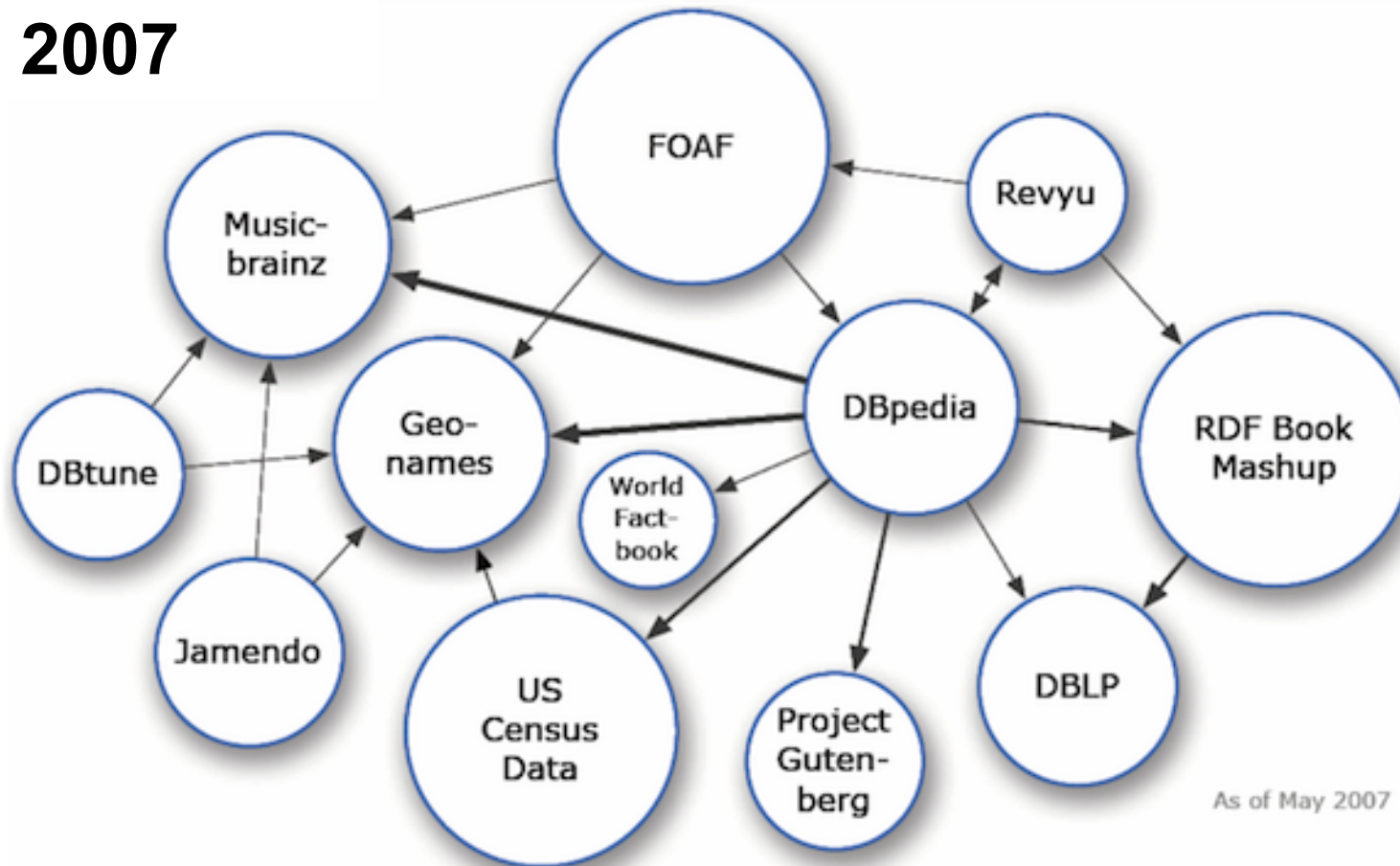
Knowledge Engineering using Ontology

*“English version of the DBpedia knowledge base currently describes **3.77 million things**, out of which 2.35 million are classified in a consistent Ontology, including **764,000 persons**, **573,000 places** (including 387,000 populated places), **333,000 creative works** (including 112,000 **music albums**, 72,000 **films** and 18,000 **video games**), **192,000 organizations** (including 45,000 companies and 42,000 educational institutions), **202,000 species** and **5,500 diseases**.”*

<http://wiki.dbpedia.org/Datasets>

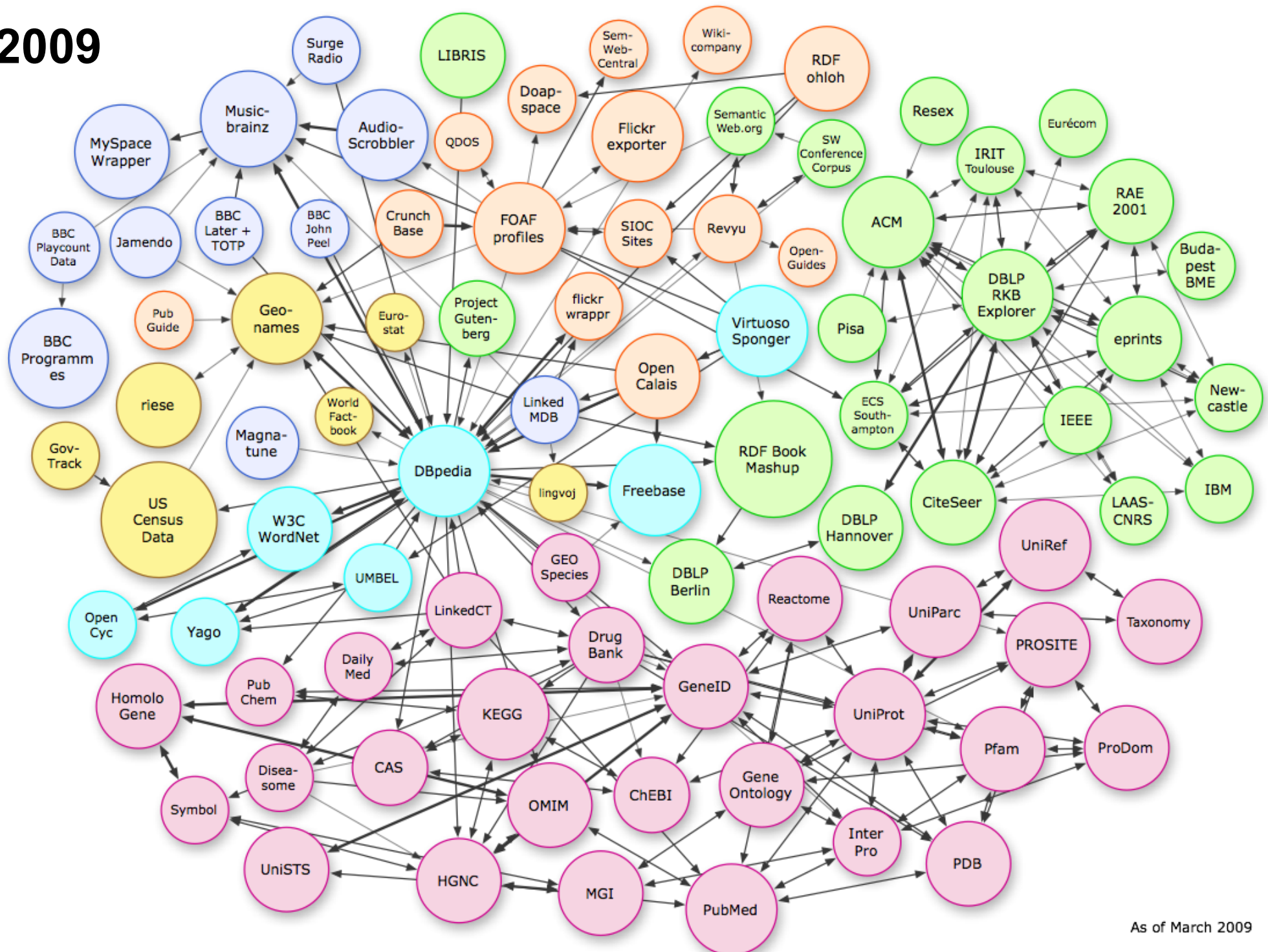
DBpedia – Interlinked Datasets

2007



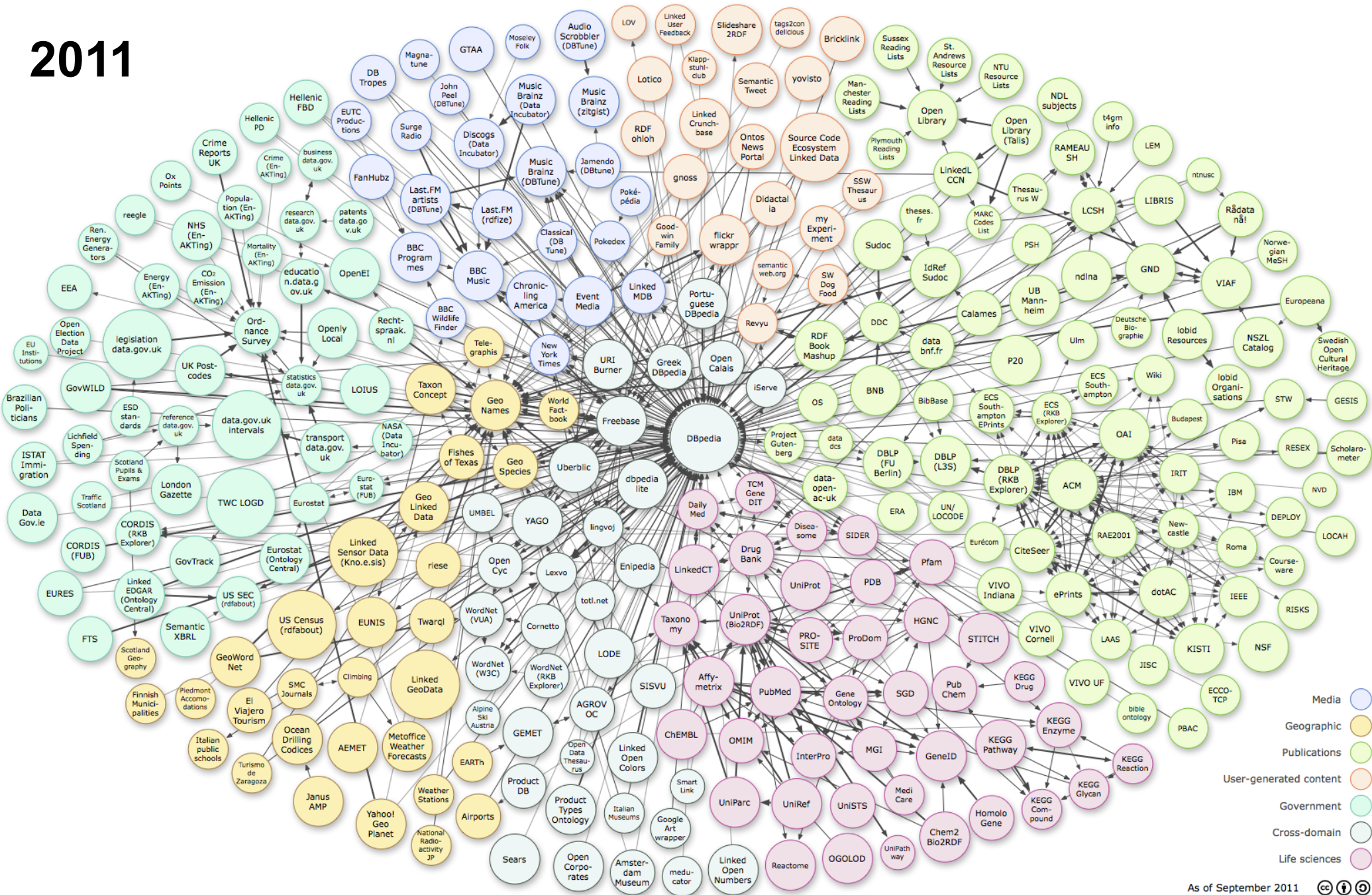
http://richard.cyganiak.de/2007/10/lod/lod-datasets_2007-05-01.png

2009



As of March 2009

2011



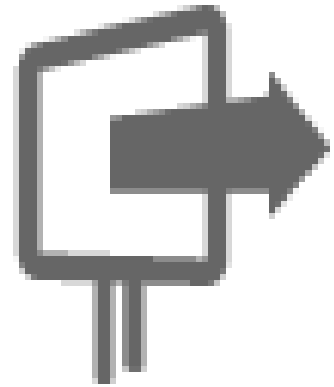
01-24-2013

http://richard.cyganiak.de/2007/10/od/od-datasets_2011-09-19_colored.png

68

DBpedia in Action

Rel Finder



<http://www.visualdataweb.org/refinder/refinder.php>

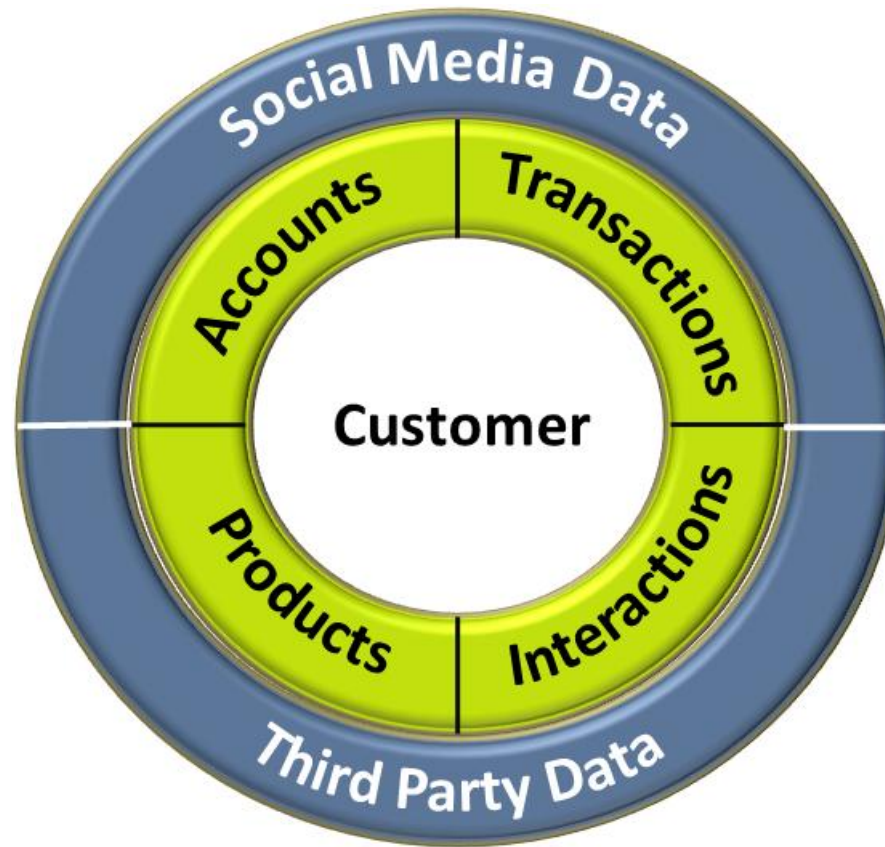
Demo/Video

infoTren^{is}

ALLSight Platform

know your customer

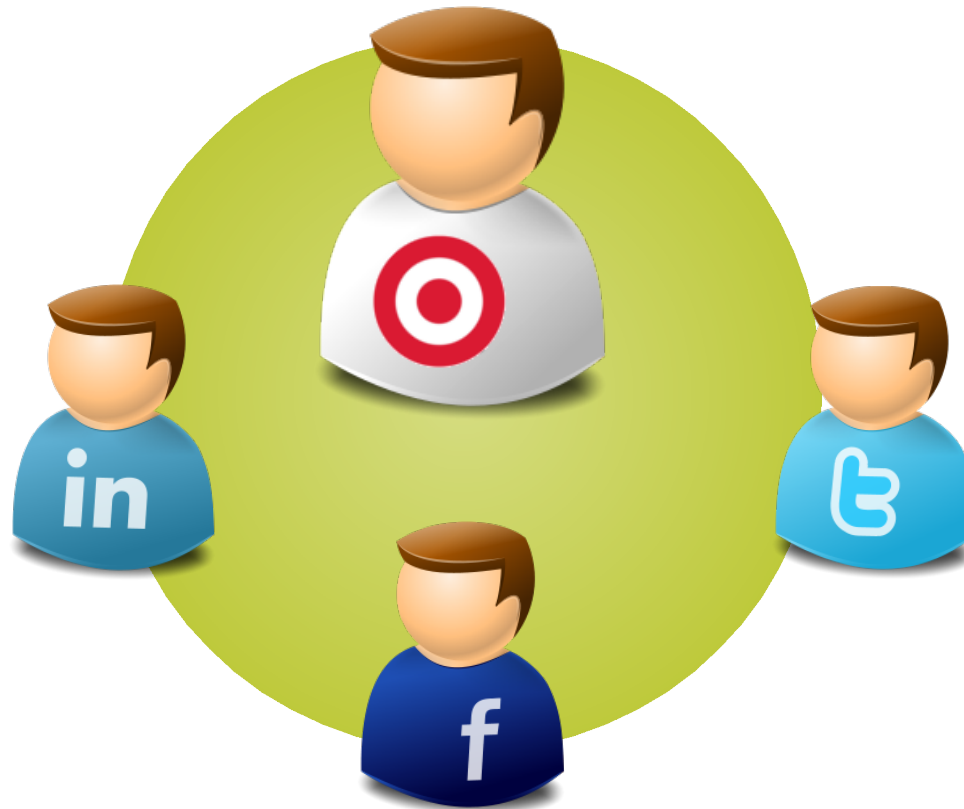
AllSight – 360 View of a Customer



AllSight – 360 View of a Customer



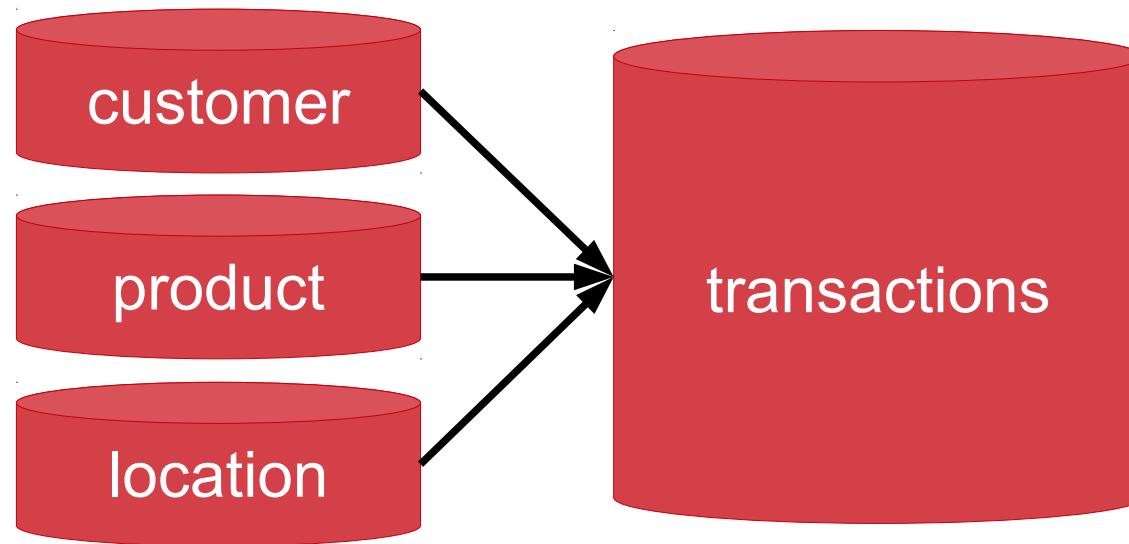
AllSight – 360 View of a Customer



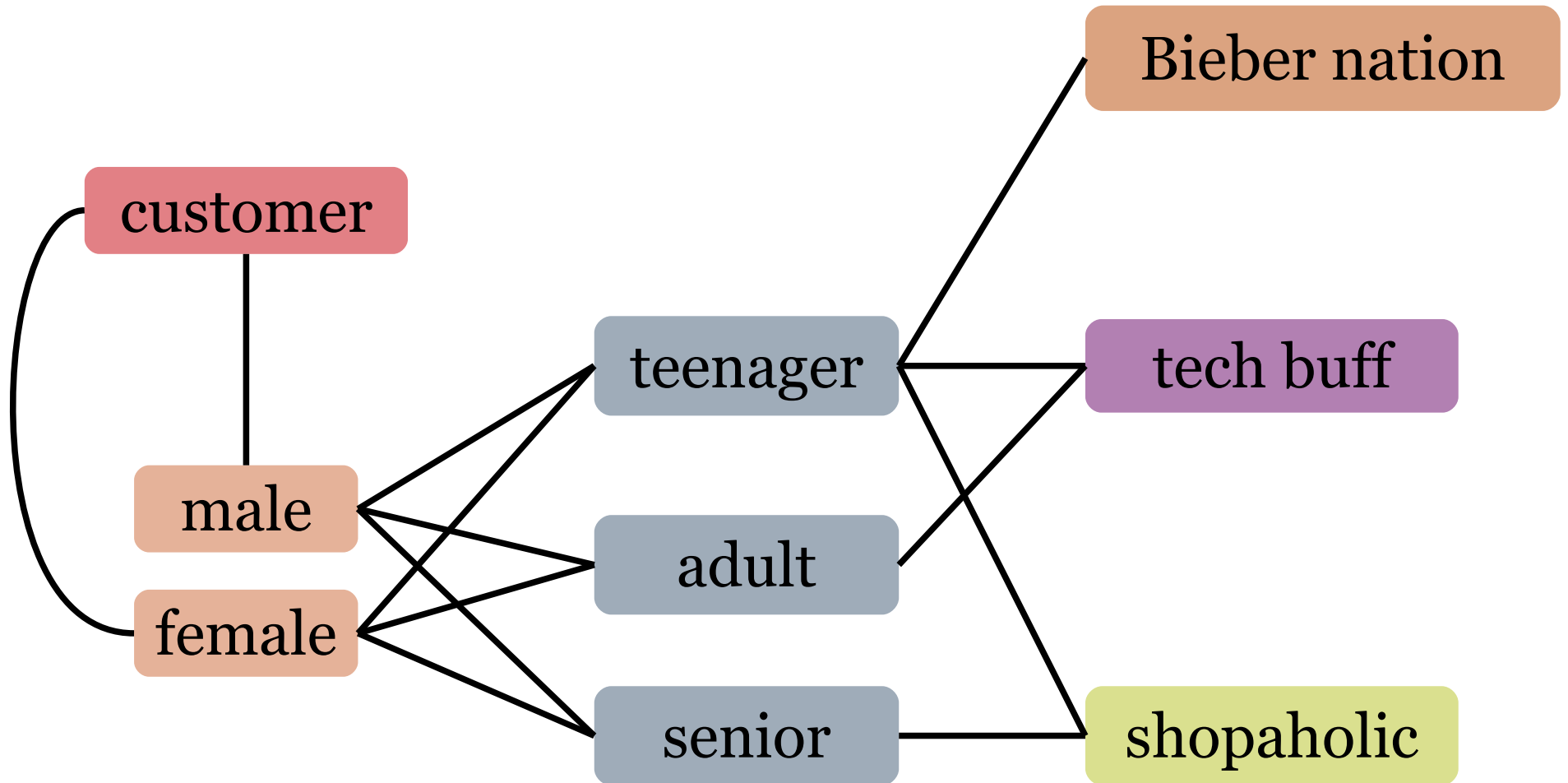
AllSight – 360 View of a Customer



Example



Example




Krista Pollard


7

VIP

Krista Pollard has been a customer since March 13, 2003 and has a lifetime purchase value of \$58,823. Krista is part of the Pollard Household with 1 other member (Jason Pollard) located in Mt Hope, West Virginia.

[Increase Customer Rating](#)
[Decrease Customer Rating](#)
[Add Comments to Profile](#)

92 Interactions



18 Social Media mentions

360° Relevant Products, Offers & Promotions



Offer Renovation Project card for suspected kitchen renovation project.

20



C871

[Offer Deal](#)


Recommend joining myReno to help with home renovation projects.

20



C938

[Offer Deal](#)


Save up to 15% on three or more Bosch kitchen appliances.

18



C418

[Offer Deal](#)


Social Media Activity


Krista Pollard @ kristapollard

99% t

I'm at Reno Warehouse (Beckley, WV)
http://4sq.com/ITLS3A



4Square


Krista Pollard @ kristapollard

83% t

Off to **Reno WH** to **purchase** a **dishwasher!!**

Purchase Intent


Krista Pollard @ kpollard@gmail.com

83% t

Posted a bunch of pictures of our **kitchen renovation** so far - check them out!

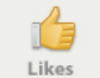


Marketing Opportunity

Purchase



Purchase



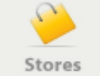
Likes



Demographic



History



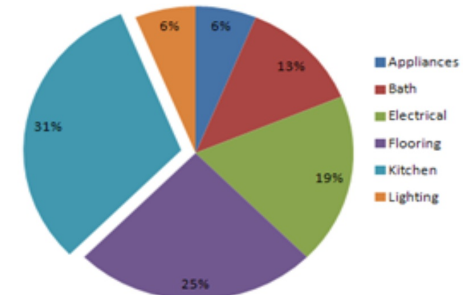
Stores



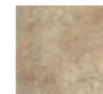
More

1Day

5Yr



Products Purchased - 1 Month



20 X FLOORS 2000 11-Pack 13" x 13" Altamira Classico Glazed Porcelain Floor Tile Item #: 543012 Model #: ALT13CLASSICO Cost: \$22.70/unit Total Price: \$454.00



KOHLER Biscuit Double-Basin Cast Iron or Kitchen Sink Item #: 324508 Model #: 6626-4-96 Cost: \$492.49/unit Total Price: \$492.49



KOHLER Forte Polished Chrome 1-Handle Pull-Out Kitchen Faucet Item #: 205950 Model #: R10433-CP Cost: \$168.00 Total Price: \$168.00



3 X SYLVANIA 2-Pack 40-Watt Equivalent Soft White Compact Fluorescent Light Bulb (ENERGY STAR) Item #: 150064 Model #: 26957 Cost: \$6.36/unit Total Price: \$19.08

twitter Dashboard

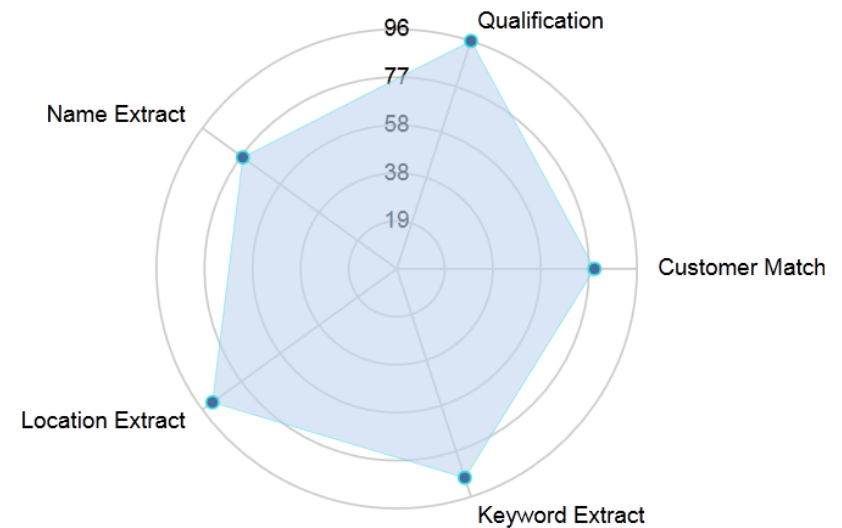
Tweet Summary

View by : Today Go

METRICS SUMMARY

Total Acquired	5,333,242 (8,294 avg/day)
Transaction References	3,182,277
Store Visit Broadcasts	101,233
Employee Chatter	58,410
Events	63,382
News	789,289
Job Ads	84,295
Coupons	771,114
Not Applicable	993,242
Total Qualified	4,175,519 (5,012 avg/day)
Qualification Confidence	56 % avg
Total Customer Matches	184,299
Match Confidence	81.55 %

QUALITY SUMMARY



TWEET SUMMARY BREAKDOWN FROM [WEEK OF JULY 2, 2012] TO [WEEK OF AUGUST 13, 2012] SUMMARIZED AS [WEEKLY]

Time Period	Total Acquired	Total Qualified	Confidence	Transaction References	Store Visits	Customer Matches	Confidence
Week of July 2, 2012	50,659	36,995	89%	13,811	23,164	2,604	91%
Week of July 9, 2012	48,010	33,716	90%	11,704	22,012	2,194	92%

Tweet Summary

Store Visits

Qualification Details

Location Quality

Name Quality

Keyword Identification

Match Quality

Competitor Summary

Process Details

METRICS SUMMARY



Total Acquired	5,333,242 (8,294 avg/day)
Transaction References	3,182,277
Store Visit Broadcasts	101,233
Employee Chatter	58,410
Events	63,382
News	789,289
Job Ads	84,295
Coupons	771,114
Not Applicable	993,242
Total Qualified	4,175,519 (5,012 avg/day)
Qualification Confidence	56 % avg
Total Customer Matches	184,299
Match Confidence	81.55 %

Under the Hood

Data Enrichment

- taxonomies/ontologies
- dictionaries/catalogues

Matching (decision making)

- knowledge-based rules
- machine learning

Challenges

Entity Resolution

Pre-processing

Feature Selection

Training (& retraining)

Noise

Tools of the Trade

Some Basic Tools

Knowledge Engineering

- Protégé
- Web Ontology Language – OWL
- Resource Description Framework (RDF)
 - XML
 - Notation 3 (N3)

Some Basic Tools

Semantic Reasoners

- CWM
- Euler Sharp
- Jenna
- FuXi

Some Basic Tools

Machine Learning Toolkits

- Weka
- Stanford NLP
- Apache Mahout*
- LIBLINEAR*
- LIBSVM*
- numpy, scipy (python libs)

In Summary

The collaborative work of this group has the potential to unlock data to create knowledge

There are many

- uses cases that can benefit from this work
- tools available to facilitate this process

Thank You!!

Confidence in Your Data

*“Velocity, Volume, and Variety
without **Veracity** creates
Vulnerability”**

* Adler on Data Governance

https://www.ibm.com/developerworks/mydeveloperworks/blogs/adler/entry/the_ibm_big_data_governance_summit3?lang=en

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evaluate confidence values

* Adler on Data Governance

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